

Terms and Conditions of Shoprite Checkers (Pty) Ltd Gift Cards

Merchant Copy:

Terms of Use

1. Your card will be activated with a rand amount selected by you & shown on the receipt. You can choose an amount between R50 and R10,000 to be loaded onto the Card. You can use your card at any of the retail supermarket outlets conducted by Shoprite Checkers (Pty) Ltd, including Shoprite, Shoprite Hyper, Checkers and Checkers Hyper stores.
2. You cannot draw cash from your card and it will be closed on the expiry date & the value remaining in the card will not be refunded to you. We may choose to revoke your card at any time.
3. The bearer of the gift card will be deemed to be the bona fide owner of such card.
4. The Consumer Protection Act, legislates a validity period of three years for gift cards. Your gift card will not expire until the full value is redeemed or a date three years after the date of issue, whichever is the earlier. Only the person whose signature is on the card can use it. Sign your card in ink as soon as you receive it. Your card must be cut in half once the funds have been spent or after the expiry date. You will not be sent any correspondence or statements. We will always be the owner of the card. We reserve the right to limit the number of cards you may purchase.
5. You will not be able to use the card to purchase goods or services over the telephone or Internet. When you use your card you must sign a transaction slip. When you use your card, we will process the transaction against your available card balance.
6. No warranties, purchase protection, insurance, other promises or services are provided. Once you have paid, you cannot stop payment of the transaction. You are responsible for keeping track of the transactions on your card. The Card will not have a PIN.
7. You will not be charged transaction fees for using the card within our retail supermarket outlets & you will not be paid interest on funds in the card.
8. If you lose your card or if it is stolen you will lose all funds in your card. Call 0800010709 if you lose your card or it is stolen.
9. This gift card may not be refunded or exchanged for cash or credit.
10. We may change these terms & conditions without giving you notice. You may not change these terms & conditions.

Customer Copy:

How to use

At all times you enjoy the following:

- Free debit transactions when the card is used at our retail supermarket stores.
- The card works in a similar way to a debit card.
- Using your card is safer and more convenient than carrying cash.
- You can easily track your transactions, as the details are on your receipts.
- Payment comes off your card immediately, preventing you from overdrawing your card for your protection.
- The Consumer Protection Act, legislates a validity period of three years for gift cards. Your gift card will not expire until the full value is redeemed or a date three years after the date of issue, whichever is the earlier.
- You must sign the back of your new card immediately
- Your card is not valid unless it is signed.
- Verify the last 4 digits of your card against this slip before accepting.
- The card cannot be used at an ATM or bank teller. It can only be used at in-store electronic terminals.
- Safeguard your card.
- After every purchase, make sure you get your card back.
- Destroy your card as soon as it expires.