HINDS SHOPRITE AIRTIME CAMPAIGN TERMS & CONDITIONS

- 1. The promoter is RFG Foods (Pty) Ltd ("the Promoter").
- 2. The promotional campaign is open to all South African residents who are in possession of a valid identity document, passport or document of proof of South African residency and who have an active Xtra Savings profile and registered Xtra Savings card. Any director, member, partner, employee, agent or consultant of the Promoter, the marketing service providers or any person who directly or indirectly controls or is controlled by these entities, including their spouses, life partners, business partners or immediate family members may not enter or participate in the campaign and will automatically be disqualified upon entry.
- 3. This promotional campaign is open from 1 November 2021 and ends at 12am (midnight) on 12 December 2021. Any entries received after the closing date will not be considered.
- 4. To enter, participants will be required to:
 - 4.1 Be a registered Xtra Savings member and have a valid Xtra Savings card; and
 - 4.2 Purchase any 3 (Three) participating Hinds Spices products, as listed in annexure "A" from any Shoprite or Shoprite Hyper branded store nationwide; and
 - 4.3 Swipe their Xtra savings card to receive a second till slip to redeem R5.00 (Five Rand) free airtime.
 - 4.4 Participants will receive a second till slip with an Unstructured Supplementary Service Data (USSD) string *130*159*UNIQUE CODE#.
 - 4.5 To redeem R5.00 (Five Rand) free airtime, participants must dial this USSD string and follow the prompts.
 - 4.6 Standard USSD rates apply, 20 cents per 20 seconds.
- 5. Participants must keep their till slip as proof of purchase.
- 6. Participants must ensure that their contact details are up to date on their Xtra Savings profile. If a winner's details are not complete or accurate the Promoter cannot be held liable for a second till slip not being issued.
- 7. Participants may enter as many times as they wish provided that each entry is associated with a separate purchase, Xtra Savings card swipe and unique code.
- 8. If participants follow the steps in 4, they will receive a second till slip containing a USSD string with instructions on how to redeem R5.00 (Five Rand) free airtime.
- 9. The free airtime will become active within 48 (Forty Eight) hours unless there is an issue with the voucher OR the sim card on the phone is not reachable {for example, the cellphone is switched off or the cellphones battery has died and needs to be charged}.
- 10. All participating customers are able to check their available free airtime balance by dialing *130*159#.
- 11. Responsibility is not accepted for airtime receipts that are lost, damaged or delayed as a result of any network, computer or cell phone hardware or software failure of any kind.
- 12. All free Airtime expires within 90 (Ninety) days from date of issue.

- 13. Participants must keep their till slip as proof of purchase.
- 14. A copy of these rules can be found on the following website www.termsconditions.co.za and www.hindsspices.co.za throughout the period of the competition or can be obtained from the Consumer Call Centre on telephone number 086 172 5262.
- 15. Any personal data submitted by you will be used solely in accordance with current South African data protection legislation and the Promoter's privacy policy.
- 16. The Promoter shall not be responsible for any lost, damaged, delayed, incorrect or incomplete entries for any reason whatsoever. Proof of sending will not be accepted as proof of receipt.
- 17. The Promoter shall not be responsible for the failure of any technical element relating to this promotion that may result in an entry not being successfully submitted.
- 18. Responsibility is not accepted for entries lost, damaged or delayed as a result of any network, computer or cell phone hardware or software failure of any kind. Proof of sending will not be accepted as proof of receipt.
- 19. The Promoter reserves the right to disqualify any claim if fraud or cheating is suspected, including without limitation, through the manipulation of code or otherwise frequently falsifying data.
- 20. The Promoter has the right in its sole discretion to summarily disqualify a winner who, at any time, does not act in accordance with the spirit of the promotional competition. A disqualified winner shall immediately forfeit their right, title or interest in any prize.
- 21. No applications from agents, third parties, organised groups or applications automatically generated by computer will be accepted. No incomplete or corrupted entries will be accepted. Entries will only be accepted if they comply with all entry instructions.
- 22. The prize is not exchangeable for cash and is not transferrable.
- 23. The Promoter reserves the right to use the images taken of participants for publicity purposes in any manner they deem fit, without remuneration being made payable to the winner. However, a participant has the right to object to these images being used by written notification to the Promoter at Cnr William Dabbs Street and Old Paarl Rd, Brackenfell. Att: Legal Department.
- 24. The Promoter shall have the right to change or terminate the promotional campaign immediately and without notice, if deemed necessary in its opinion and if circumstances arise outside of their control. In the event of such change or termination, all participants agree to waive any rights that they have in respect of this promotional competition and acknowledge that they will have no recourse against the Promoter or its agents.
- 25. In the event that the prize is not available despite the Promoter's reasonable endeavours to procure the prize, the Promoter reserves the right to substitute prizes of equal value.
- 26. Neither the Promoter, its agents, its associated companies, nor any directors, officers or employees of such, shall be liable for any loss or damage, whether direct, indirect, consequential or otherwise arising from any cause whatsoever, which may be suffered by the participant.

- 27. Participation in the promotional campaign constitutes acceptance of the promotional campaign rules and participants agree to abide by the rules.
- 28. This promotion is in no way sponsored, endorsed or administered by, or associated with Telkom, MTN, Vodacom and Cell C and the participants acknowledge that they are providing information to the Promoter and its agents only and not to telephone networks.
- 29. All entrants in this campaign release Telkom, MTN, Vodacom and Cell C from all liabilities and claims arising out of or in connection with this competition and these terms and conditions.
- 30. All information on the website, digital channels and till slip is provided by Shoprite Checkers (Pty) Ltd, or is licensed from various license holders. You may only use this information to assist in learning more about any particular product or service. You may not store, reuse or utilise this information for any commercial purpose.
- 31. You may not use any form of automated search or download technology to access this site without our prior written consent.
- 32. By accepting the terms and condition as set out herein, you confirm that you are aware of the information that is being collected by us and that this information will be solely processed for the purposes of this promotion.
- 33. Your privacy is important to us, for more information on how we process and secure your personal information; please see our <u>data privacy statement</u>.

Participating Products:

Spices and Seasonings Range:

- Hinds Spices Chicken Seasoning;
- Hinds Spices Barbeque Seasoning;
- Hinds Spices Steak & Chops Seasoning;
- Hinds Spices Pure White Pepper;
- Hinds Spices Cayenne Pepper;
- Hinds Spices Pure Ground Ginger;
- Hinds Spices Parsley;
- Hinds Spices Mixed Herbs;
- Hinds Spices Chip Seasoning;
- Hinds Spices Salt & Vinegar Seasoning;
- Hinds Spices Cinnamon;
- Hinds Spices Crushed Chillies;
- Hinds Spices Peri-Peri;
- Hinds Spices Paprika;
- Hinds Spices Tumeric;
- Hinds Spices Portuguese Chicken Seasoning