

## NIVEA NOURISHING BODY LOTION COMPETITION 2022 TERMS AND CONDITIONS

1. These are the competition specific terms and conditions for the NIVEA® Nourishing Body Lotion Winter competition (*“the Competition”*).
2. The promoter of the Competition is Beiersdorf Consumer Products (Pty) Ltd (with registration number: 2000/010257/07), a company duly incorporated under the company laws of the Republic of South Africa and having its registered place of business situated at 4<sup>th</sup> Floor, Beacon Rock, 21 Lighthouse Road, Umhlanga Rocks, 4319 (*“the Promoter”*).
3. The Competition is open to South African citizens only and excludes the Promoter, the Promoter’s advertising and promotional agencies, any directors, members, partners, agents, employees or consultants of the Promoter, any supplier of goods or services in connection with the Competition and the spouse, life partner, business partner or associate, parent, child, or sibling, of any of the persons specified aforesaid.
4. The Competition is open from 15 May 2022 and ends at 12am, midnight on 31 August 2022 (the closing date). Any entries received before 15 May 2022 and after the closing date will not be considered.
5. It is the responsibility of the entrants to ensure that his/her entry is received within the competition dates. Any entries, which are not received before midnight on 31 August 2022, will not be eligible to participate, regardless of the reason for the late entry.
6. The Promoter and its affiliates are not responsible for any entries, which are not received by it, regardless of the cause for non-receipt.
7. The Promoter and its affiliates are not responsible for any problems or technical malfunction of any telephone network, computer system, server, or provider, which may have hindered entry into the Competition.
8. To enter the Competition to stand a chance to win a share of R500,000.00 (Five Thousand Rand) worth of prizes, entrants are required to:
  - 1) Purchase any NIVEA® Body Lotion/Cream product;
  - 2) Dial \*120\*335# (20 cents/ 20 seconds) and follow the prompts **OR** enter on NIVEA Website at [www.nivea.co.za](http://www.nivea.co.za);
  - 3) Once prompted, enter the last 4 digits of the barcode of the product purchased;
  - 4) Retain the till slip as proof of purchase.
9. Entrants are permitted to enter multiple times, subject to each entry being linked to a new separate purchase and till slip, as per clause 8 above, however, entrants are only eligible to win 1 (one) weekly prize, once for the duration of the Competition. This does not preclude a weekly winner from also standing a chance to win in the grand prize.
10. Entrants stand a chance to win the following prizes:
  - 10.1 There will be 13 weekly draws between 31 May 2022 and 31 August 2022 where four (4) lucky entrants each stand a chance to win R4800 (Four Thousand Eight Rand) in each draw.

10.2 The final weekly draw will take place on 31 August 2022 where fifteen (15) lucky entrants stand a chance to win R4800 (Four Thousand Eight Hundred Rand) each.

In total, there will be sixty-seven (67) weekly winners drawn during the Competition period, totalling a value of R321,600 (Three Hundred and Twenty-One Thousand Six Hundred Rand);

10.3 All valid entries shall also be entered into the grand prize draw for a chance to win 1 (one) of 3 (three) Golden Getaways, each to the value of R60,000 (Sixty Thousand Rand each). The grand prize draw will take place within seven (7) working days from the closing date.

11. All eligible winners will be drawn from all the valid entries received.
12. The eligible winners will be notified by mobile phone within two (2) weeks of the draw date and they will be required to verify their details on WhatsApp by submitting an image of the till slip evidencing the purchase of the products as per 8 above, for verification, and to provide their valid South African ID number or permanent residence permit or temporary residence permit valid for a period exceeding three (3) months for the Republic of South Africa and valid at the closing date, failing which; such winners shall forfeit their prize(s) and alternative winners will be randomly drawn and these same terms and conditions shall apply.
13. The Promoter will attempt to contact an eligible winner 3 (Three) times over a 72 (Seventy-Two) hour period on the cell phone number used to enter. If an eligible winner cannot be contacted, the chance to win a prize shall be forfeited and a backup eligible winner will be drawn, and these same terms and conditions shall apply.
14. Eligible winners will have 72 (Seventy Two) hours from the date on which they were contacted by the Promoter, to verify their details, submit the till slip evidencing the purchase of the products as per 8 above, failing which; the chance to win a prize shall be forfeited and a backup eligible winner will be drawn and these same terms and conditions shall apply.
15. Cash prizes will be paid to winners via eWallet, once details have been provided and verified, and grand prize winners will receive a digital travel voucher (refer clause 29 below for full details).
16. The prizes are not exchangeable or transferable, under any circumstances.
17. The Promoter reserves the right to change and/or postpone or terminate the Competition immediately without notice. In the event of such change or termination, all entrants agree to waive any rights that they may have in terms of this Competition and acknowledge that they will have no recourse against the Promoter or its agents or distributors.
18. Neither the Promoter nor its agents, distributors, nor any of the Promoter's directors, officers, employees or agents shall be liable for any loss or damage, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever, which may be suffered by the entrants in connection with this Competition or the use of the prizes.
19. The eligible prize winners may be required to sign an indemnity. Failure to sign the indemnity shall result in the prize being forfeited.

20. All risks and ownership of the prizes shall pass to the winners on transfer/delivery thereof and hence all of the Promoter's obligations in regard to the Competition as well as in regard to the prizes shall terminate.
21. The Promoter shall not be liable for any costs incurred by the entrants and eligible winners for entering the Competition or in claiming any prizes, where applicable.
22. All the information provided or related to this Competition shall be managed, captured and approved by the Promoter, and will not be used for any other purpose than for execution of the Competition and in line with applicable legislation.
23. User data collected via entry for this Competition will be processed solely for the purposes of this Competition and will be stored for as long as it is legally required to and in accordance with the Protection of Personal Information Act, No 4 of 2013, and the Promoter's Privacy Policy [www.nivea.co.za/about-us/privacy-policy](http://www.nivea.co.za/about-us/privacy-policy)
24. Nothing in these terms and conditions is intended to, or must be understood to, unlawfully restrict, limit or avoid any rights or obligations, as the case may be, created for either the participant or the Promoter in terms of the Consumer Protection Act, 68 of 2008 ("CPA").
25. By entering the Competition, entrants acknowledge that the Competition will be managed in accordance with the provisions of the CPA. Qualifying entrants undertake to expeditiously do all things necessary to enable the Promoter to comply with their obligations under the CPA.
26. The Promoter's decision(s) shall be final and no correspondence will be entered into.
27. Detailed standard terms and conditions apply and can be found at: [www.nivea.co.za/about-us/terms-and-conditions](http://www.nivea.co.za/about-us/terms-and-conditions)
28. Entering this Competition constitutes the unconditional acceptance of these terms and conditions.
29. **'Golden Getaway' Travel Voucher Terms and Conditions**
  - 29.1 All bookings are to be made by the prize-winner only with Sure Voyager Travel.
  - 29.2 Bookings will only be made on receipt of a written/Email booking request, and ID / valid passport copies of all travellers.
  - 29.3 The prize-winner needs to be one of the travellers on the booking.
  - 29.4 It is up to the travellers to ensure they have the correct travel documentation, and are responsible for the costs of same.
  - 29.5 The prize is to be used for holiday packages only – including flights, car rental, accommodation, tours, etc, and cannot be transferred to another person, and is not redeemable for cash or Foreign Exchange
  - 29.6 Any additional expenses inclusive of but not limited to spending (entertainment, food, drinks, activities), insurance, transfers, falls outside of the stipulated prize and will be for the prize winner's own account.
  - 29.7 Un-used portions of the prize value are not refundable, e.g. if the package comes to R59 500, then no "change" can be given.
  - 29.8 Travel vouchers can be used for travel holidays within South Africa, regional countries, and internationally.
  - 29.9 Once a booking is requested, the prices quoted are valid for 24hrs only, and are subject to change due to availability, currency fluctuations at time of acceptance.

- 29.10 All bookings are subject to availability at time of booking confirmation, and costs are subject to change.
- 29.11 Once approved/confirmed by the Prize winner, should the trip be cancelled, full cancellation fees will apply according to the supplier's terms and conditions.
- 29.12 All cancellations need to be made in writing by the prize-winner concerned. Cancellation fees will be subtracted from the R60 000 travel reward value.
- 29.13 Any changes to a confirmed booking will be subject to amendment fees, which are determined on a case-by-case basis. Amendment fees will be subtracted from the R60 000 travel reward value.
- 29.14 No changes permitted within 2 weeks of travel date.
- 29.15 All bookings need to be made a minimum 2 weeks in advance and are strictly subject to availability at time of booking.
- 29.16 Prize-winners are able to pay in / top up their voucher amount if their desired holiday costs more than the R60 000 prize.
- 29.17 Prize-winners must use their voucher in one booking – no residual value may be used at another time. What is not fully used of the voucher value in the first booking, will be forfeited.
- 29.18 The prize is valid for 3 years from the date of issue. No value will be honoured past this date. The un-used prizes are non-refundable and are not transferrable. IF UNUSED IN THIS TIME, THEY WILL BE FORFEITED.
- 29.19 Sure Voyager Travel acts as an intermediary for the purpose of booking travel services. Sure Voyager Travel will not be liable for any loss, damage, injury, death, illness, delay that may occur from third party suppliers.
- 29.20 Only registered travel suppliers may be used for the fulfilment of the holiday arrangements and the use of the holiday Reward voucher. These would be the accommodations listed by the SA Tourism Grading Council. No private accommodation will be booked unless a graded establishment.
- 29.21 Only registered transport suppliers will be booked as part of the holiday voucher supplier.