

**Petshop Science Lichtenburg Competition  
terms and conditions**

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1. The promoter is Shoprite Checkers (Pty) Ltd (“**Promoter**”).
2. This promotional competition (“**Competition**”) is open to all South African residents of 18 years and older, residing in South Africa, who: (a) are in possession of a valid identity document, passport or other documentary proof of South African residency; and (b) has their own personal mobile phone number.
3. Any participation or entry in this Competition by a director, member, partners, employee, agent, consultant, supplier, prize sponsor or service provider of the Promoter (or any person who directly or indirectly controls or is controlled by the foregoing parties), or their spouses, life partners, business partners or immediate family members, will not be regarded as a valid entry, and as such the foregoing persons will be disqualified from winning a prize.
4. This Competition will start on 6 January 2025 and end on 30 June 2025. The period from the Competition start date to closing date is referred to as the “**Campaign Period**”. Any entries received outside the Campaign Period will not be considered.
5. To enter the Competition (entry is automatic), a participant must, during the Campaign Period:
  - 5.1 Be an Xtra Savings member, with an activated and valid Xtra Savings card;
  - 5.2 Spend at least R600 (six hundred Rand) on products in the same transaction (“**Qualifying Transaction**”) in the Petshop Science store in Lichtenburg; and
  - 5.3 Swipe their Xtra Savings card during the Qualifying Transaction.
6. Participants must ensure that their correct contact details are linked to their Xtra Savings profile.
7. Participants may enter as many times as they wish, provided that each entry is associated with a separate Qualifying Transaction. The Promoter or its representatives may block participants from winning a prize or submitting further entries if fraud, dishonesty, unethical behaviour or code manipulation is suspected.
8. There will be 6 (six) prize winners (“**Winners**”) in total, who will each win a Petshop Science shopping voucher to the value of R2,500 (“**Prize**”).
9. Each verified Winner will receive only one Prize each.
10. The verified Winners must collect their Prize vouchers at the Petshop Science store in Lichtenburg within 14 days after being notified that they have won a Prize, failing which they will be disqualified and their Prize awarded to a replacement Winner.
11. The Promoter will not be held responsible for any unavailability or stock issues relating to the Prizes.
12. Participants understand and agree that they may win a prize, but there is no guarantee that they will win a prize.
13. The Prize details and elements (for example the validity period etc.) will be entirely at the Promoter’s discretion – the Winners will not be entitled to choose the details of the Prize.
14. One preliminary Winner will be randomly drawn from eligible participants via win engine algorithm at the end of each month during the Campaign Period.
15. The preliminary Winners will be contacted telephonically on the contact number linked to their Xtra Savings card, when they will be required to provide and verify their details. The Promoter (or their agent) will try to contact each preliminary Winner once a day for two working days after their name is drawn. If a preliminary Winner fails the verification process, cannot be contacted or their details cannot be confirmed during this period, the preliminary Winner will be disqualified, the Prize will be deemed forfeited and another preliminary Winner will be drawn. The Promoter will only confirm that a Preliminary Winner is a verified Winner, and award the Prizes to the verified Winners, once the Promoter has successfully completed verification checks.
16. The verified Winners may be announced on the Promoter’s marketing and social media channels and on in-store print advertisements.
17. By entering this Competition and as a condition to receive a prize, participants furthermore:
  - 17.1 Consent to the processing of their personal information by the Promoter, prize sponsors and service providers, insofar that it is necessary to give effect to the Competition, for example to view the entries, draw and publicly announce the Winners and arrange delivery of the Prizes. The Winners will be given the opportunity to consent to any further processing of their personal information;
  - 17.2 Agree to sign an acknowledgment of receipt form and provide all relevant information requested by the Promoter, including but not limited to the Winners’ full names, and where applicable their ID numbers, contact details and delivery address; and
  - 17.3 Indemnify the Promoter and all of its affiliates, sponsors, agents and service providers and hold them harmless against any and all direct and indirect costs, claims, losses, damages, injury, death and other liabilities arising from, or in any way related to the Competition and the Prizes. The Promoter shall not be liable for any loss, damage, injury or death, whether direct or consequential of whatsoever nature

and howsoever arising, occasioned to or suffered by the Winners, or to any other person or property, arising out of or in connection with the Prizes.

18. Neither the Promoter nor its agents or suppliers will be liable for the failure of any technical element relating to this Competition that may result in an entry not being successfully submitted, or for entries that are lost, damaged or delayed.
19. The Promoter in its sole discretion is entitled to disqualify any Winner:
  - 19.1 Who has won a prize in a competition conducted by the Promoter during the last three months before the winner of this Competition is drawn; or
  - 19.2 Who at any time does not act in accordance with the spirit of the Competition, or if fraud or cheating is suspected, including without limitation, through the manipulation of code, entry via bots or falsifying of data.
20. No applications from agents, third parties, organised groups or applications automatically generated by computer will be accepted. No incomplete or corrupted entries will be accepted. Entries will only be accepted if they comply with all entry instructions.
21. Prizes are not transferable, other than as expressly indicated as such in these Competition terms and conditions, and may not be deferred or exchanged for cash, credit or otherwise.
22. The Promoter is entitled to change or terminate the Competition and/or Prizes immediately and without notice, if deemed necessary in its sole discretion. In the event of such change or termination, participants agree they will have no recourse against the Promoter, its suppliers or agents.
23. In the event that a Prize is not available despite the Promoter's reasonable endeavours to procure a Prize, the Promoter reserves the right to substitute the Prize with another prize of a similar nature and value.
24. Neither the Promoter, nor its agents, service providers, suppliers, associated companies, nor any directors, officers or employees of such, shall be liable for any loss or damage, whether direct, indirect, consequential or otherwise arising from this Competition, which may be suffered by a participant or Winner.
25. The judges' decision is final and no correspondence will be entered into.
26. Participation in this Competition constitutes acceptance of, and an agreement to comply with these terms and conditions.
27. The Winners may be requested (but not compelled) to endorse, promote and advertise any of the goods and services of the Promoter and to share a photo of themselves and their prize on social media, and will not unreasonably withhold their consent.
28. Protecting participants' personal information is important to the Promoter. For more information, please refer to its data privacy statement available on <https://www.shopriteholdings.co.za> .
29. This promotion is in no way sponsored, endorsed or administered by, or associated with any social media channel and the participants acknowledge that they are providing information to the Promoter and its agents only, and not to any social media channel.
30. A copy of these rules can be found on [www.termsconditions.co.za](http://www.termsconditions.co.za) during the Campaign Period, or can be obtained by phoning 080 001 0709.

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