

TERMS AND CONDITIONS OF WIN CASH 2019 COMPETITION CONDUCTED BY SHOPRITE CHECKERS (PTY) LTD:

All participants, by entering the Competition, agree to be bound by these terms and conditions:

1. Shoprite Checkers (Pty) Ltd ("the Promoter") is conducting this promotional competition ("the Competition").
2. The Competition is open to all residents who are in possession of a valid identity document, passport or document of proof of Lesotho residency. Any director, member, partner, employee, agent or consultant of the Promoter, the marketing service providers or any person who directly or indirectly controls or is controlled by these entities, including their spouses, life partners, business partners or immediate family members may not enter or participate in the Competition and will automatically be disqualified upon entry.
3. Any participant under the age of 18 years must be fully assisted by his/her guardian, who approves of and consents to the participant's participation in the competition and the participant's receipt/possession of a prize.
4. This promotional competition is open from 11 November 2019 and ends at midnight on 24 December 2019. Any entries received after the closing date will not be considered.
5. To enter, participants are required to:
 - a. Make a minimum purchase of M100.00 or more at any Shoprite, Shoprite Liquorshop in Lesotho, and/or purchase any one of the participating brands as set out in Annexure "A" attached hereto.
 - b. Entries accumulate based on spend and purchase of participating brands.
 - c. All entries are valid throughout the duration of the competition.
 - d. Please note the following when entering the competition by means of sending a Whatsapp as per the instructions printed on the till slip:
 - The customer will receive a tax invoice and a second competition till slip with every qualifying transaction.
 - The competition till slip will offer the customer the option to enter via Whatsapp or SMS

Shoprite Lesotho

WhatsApp your {LPROCEDURE} to +27 87 240 5709 or
SMS {LPROCEDURE} to 33355

- The till slip will also indicate the unique code and instruction to use.
 - The unique code will only be valid once using either USSD or SMS,
 - Standard Whatsapp and SMS rates apply
 - Entries are valid for the duration of the competition.
6. Participants must enter their correct/legible contact details. If a winner has given incorrect contact details, the Promoter reserves the right to select another winner in terms of these rules.
 7. Participants may enter as many times as they wish provided that each entry meets the criteria specified in clause 4 above.

TRANSACTIONS EXCLUDED FROM THE PROMOTION

Money Market transactions will not qualify.

CATEGORIES EXCLUDED FROM THE PROMOTION

- Shoprite gift cards and top-ups;
- Money transfers;
- Prescription pharmaceutical goods; and
- Third party services and payments. (These include but are not limited to: electricity, USA Visa tokens, Just Surf, Retail Bonds, all lottery tickets, transactions through SAA, bus tickets, MultiChoice, traffic fines, SplashOut Mall Cards and pension payments.)

PRIZES

8. Participants have the opportunity to win M20 000 every day, until Christmas cash, every hour, every day until 24 December. The Promoter's decision is final and no correspondence will be entered into.
9. The cash prize will be paid into the winner's confirmed bank account (the account is to be listed in the winner's name and proof of account ownership is to be provided on request, such as a bank letter). Payments will only be made to legitimate banking institutions, based within Lesotho. Bank account details to be provided in writing before the transaction will be made; a link to an online bank form will be provided and is to be completed and submitted with a copy of the winner's identification document. The Promoter will not be liable for any losses caused by incorrect or inaccurate information supplied by winners or discontinued/closed bank accounts. No cheques or physical cash will be issued. Payments may take up to **15** (Fifteen) working days to be processed from receipt of the completed online banking form.
10. Winners will have 72 (Seventy Two) hours to submit their banking details from when they receive the link/email/Whatsapp/SMS.
11. The Promoter is not responsible for any undelivered prizes due to any incorrect details

being provided by the winner with regards to bank account details and no replacements will be made.

12. The Promoter reserves the right to carry out reasonable due diligence to confirm eligibility.

13. **SELECTION OF THE WINNERS**

Finalists/winners will be selected as follows:

- o Every day 1 finalist will be selected by random draw from the pool of entries nationwide from SMS and Whatsapp.
- o Finalists will be contacted by a representative of our fulfillment company, Prize Voucher, within the day of the draw taking place where they will be required to answer qualification questions to confirm whether they are eligible for the prize and verify their details. Only once a finalist answers the qualification questions correctly and supplies a clear photo of their identity document will they be confirmed as a winner.
- o Finalists must submit a clear photo of their identity document by 09:00 AM the following day (the day after they receive a phone call) or they will forfeit their entry into the competition.
- o Each finalist will be contacted up to 2 times a day and if there is no answer after 2 attempts, then they forfeit their entry and a second person will be randomly selected.
- o The entries in the pool of entries at the time of the draw will remain in the entry pool until the end of the competition. This means that even if you purchased on 11 November 2019, your entry will still be valid on 24 December 2019.

GENERAL:

14. The Promoter has included all participating items and variants by brand to the best of their knowledge and as provided by the supplier. New products or variants not included on the list at the time of publication will not trigger an entry, however each query raised will be considered.
15. Winners will be announced on selected national media channels, social media, our website and by participating in this competition, the winner gives permission for their name and picture to be used in advertising and/ or media free of charge.
16. Any personal data submitted by you will be used solely in accordance with current South African data protection legislation and the Promoter's privacy policy.
17. A copy of these rules can be found on the following website www.termsconditions.co.za throughout the period of the competition or can be obtained from the Shoprite Checkers Consumer Call Centre on telephone number 0800 01 07 09.

18. All winners will be required to provide their names, ID numbers and contact details and to sign an acknowledgment of receipt of the prize upon request.
19. The prize is not transferable.
20. The Promoter shall have the right to change or terminate the Competition immediately and without notice, if deemed necessary in its opinion and if circumstances arise outside of their control. In the event of such change or termination, all participants agree to waive any rights that they have in respect of this promotional competition and acknowledge that they will have no recourse against the Promoter or its agents.
21. In the event that the prize is not available despite the Promoter's reasonable endeavours to procure the prize, the Promoter reserves the right to substitute prizes of equal value.
22. Neither the Promoter, its agents, its associated companies, nor any directors, officers or employees of such, shall be liable for any loss or damage, whether direct, indirect, consequential or otherwise arising from any cause whatsoever, which may be suffered by a participant resulting from the participation in this promotion or the use of any prize.
23. The judges' decision is final and no correspondence will be entered into.
24. Participation in the promotional competition constitutes acceptance of the promotional competition rules and participants agree to abide by the rules.
25. In the event of a dispute in regard any aspect of the competition and/or these terms and conditions, the decision of the Promoter will be final and binding and no correspondence may be entered into.
26. The Promoter is not liable for any technical failures affecting participation in the competition and assumes no liability whatsoever for any entry that has been omitted from participation for any reason whatsoever. Proof of sending will not be accepted as proof of receipt.
27. The Promoter may refuse to award the prize if entry procedures or these terms and conditions have not been adhered to or if it detects any irregularities or fraudulent practices.
28. Any finalists/winners suspected of committing fraud will also not qualify to win in any future promotions run by the Promoter or their agents.
29. Similarly, any finalists/winners suspected of committing fraud in any previous promotions run/managed by either the Promoter or its agents will automatically be disqualified from this Promotion.
30. No applications from agents, third parties, organised groups or applications automatically generated by computer will be accepted. No incomplete or corrupted

entries will be accepted. Entries will only be accepted if they comply with all entry instructions.

31. Any attempt to use any tactics to enter or vote more than the stated limit may result in disqualification and all associated entries and/or votes will be void. Entries or votes generated by script, macro, bot, commercial contest subscription, incentives or other means not sponsored by the Promoters, vote-swapping sites, voting software, entering service sites or any other automated means and entries or votes by any means that subvert the entry/voting process or do not conform to the terms or spirit of these competition rules, will void the entry/votes and may disqualify the entrant.
32. Winners may not win a Promoter competition more than once in a 90-day period. Any winners drawn who have won in the last 90 days will be disqualified from the Competition and another winner will be drawn. No person may win two prizes for this promotion.

Link to list of participating items:

https://docs.google.com/spreadsheets/d/1A9OMPbk_3GejJ9D_CCioSk7VaQKZ6aZUFyycUDF05kg/edit?usp=sharing

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