

SHOPRITE XTRA SAVINGS AUTOMATIC AIRTIME INJECTION TERMS AND CONDITIONS

1. This promotion is run by Shoprite Checkers (Pty) Ltd ("Shoprite").
2. The promotion is open to all South African residents residing in South Africa and who are in possession of a valid identity document, passport or document of proof of South African residency.
3. Any participant under the age of 18 (Eighteen) years must be fully assisted by his/her guardian, who approves of and consents to the participant's participation in the campaign.
4. This promotion will commence on 24th May 2021.
5. To be eligible for the Shoprite Xtra Savings Automatic Airtime Injection, cardholders will be required to:
 - 5.1 Be registered for Shoprite Xtra Savings and must have a valid Xtra Savings card;
 - 5.2 Have a South African mobile number;
 - 5.3 Must be on a prepaid cell phone account or direct top-up cell phone account;
 - 5.4 Expressly opt-in for the Shoprite Xtra Savings automatic airtime injection via USSD, Whatsapp or online (customer mobile number will be validated on all applicable channels); and
 - 5.5 Purchase any participating product.
6. Xtra Savings Cardholders must at all times ensure that their personal details are correct. Shoprite will not be liable in the event of any personal information being incomplete or incorrect.
7. Only opted-in Xtra Savings customers on pre-paid or direct top-up accounts will have airtime automatically injected. Customers not opted-in will receive an airtime USSD string printed on their till slip.
8. Xtra Savings customers will be able to select whether they are on a prepaid cell phone account.
9. Automatic injection of airtime will be received by the customer within 15 (Fifteen) minutes to 48 (Forty Eight) hours after successful completion of a transaction. The following networks are eligible for automatic airtime injection: K'nect, Telkom, MTN, Vodacom and Cell C*.
10. All airtime will expire within 90 (Ninety) days of being provided / issued on the till slip.
11. The airtime which can be earned will be dependent on the qualifying product that the Xtra Savings customer purchases and will vary between products. It is the responsibility of the Xtra Savings customer to ensure that they purchase a participating product at any given time, Shoprite will not be responsible for errors in judgment by the customer.
12. Xtra Savings customers will be able to opt-out of the promotion at any point in time using the relevant channels provided.
13. A copy of these rules can be found on the following website www.termsconditions.co.za or can be obtained from the Consumer Call Centre on telephone number 0800 33 33 85. Any queries may be directed to the Consumer Call Centre.

14. Any personal data submitted by you will be used solely in accordance with current South African data protection legislation and Shoprite's [privacy policy](#).
15. Shoprite shall not be responsible for any incorrect or incomplete details provided by a customer for any reason whatsoever.
16. Responsibility is not accepted for any lost, damaged or delayed transmission / allocation of airtime as a result of any network or cell phone hardware or software failure of any kind. Proof of sending will not be accepted as proof of receipt.
17. Shoprite reserves the right to disqualify any claim if fraud or cheating is suspected, including without limitation, through the manipulation of code or otherwise frequently falsifying data.
18. The airtime is not exchangeable for cash and is not transferable.
19. Shoprite shall have the right to change or terminate the campaign immediately and without notice, if deemed necessary in its opinion and if circumstances arise outside of their control. In the event of such change or termination, all opted-in Xtra Savings cardholders agree to waive any rights that they have in respect of this campaign and acknowledge that they will have no recourse against Shoprite or its agents.
20. Neither Shoprite, its agents, its associated companies, nor any directors, officers or employees of such, shall be liable for any loss or damage, whether direct, indirect, consequential or otherwise arising from any cause whatsoever, which may be suffered by a cardholder or beneficiary.
21. This promotion is in no way sponsored, endorsed or administered by, or associated with Telkom, MTN, Vodacom and Cell C and the participants acknowledge that they are providing information to the Promoter and its agents only and not to telephone networks.
22. All entrants in this competition release K'nect, Telkom, MTN, Vodacom and Cell C from all liabilities and claims arising out of or in connection with this competition and these terms and conditions.
23. By opting in to the promotion, customers agree to the acceptance of the promotional rules and agree to abide by these rules.

** Virgin Mobile, Mr Price Mobile and FNB Connect do not cater for automatic airtime injection and customers will not be able to load / have the airtime injected into a mobile device underwritten by Virgin Mobile, Mr Price Mobile and FNB Connect.*