



ADD A TWIST: RETAIL - PROMOTIONAL TERMS & CONDITIONS ("**COMPETITION RULES**")

1 Interpretation

- 1.1 In these Competition Rules, the following definitions apply (unless the context clearly indicates a contrary intention):
- 1.1.1 **"the Act"** means the Consumer Protection Act, 68 of 2008;
 - 1.1.2 **"Business Day"** means a day other than a Saturday or a Sunday or a day which from time to time is a proclaimed public holiday in the Republic of South Africa;
 - 1.1.3 **"Competition Rules"** means these rules, as required by Section 36 of the Act;
 - 1.1.4 **"Participant"** means an individual who enters the Promotional Competition and meets the criteria set out in any natural person who qualifies in terms of clause 4.1;
 - 1.1.5 **"POPI"** means the Protection of Personal Information Act, No 4 of 2013;
 - 1.1.6 **"Promoter"** means Tiger Consumer Brands Limited;
 - 1.1.7 **"Promotional Competition"** means the competition to which these rules pertain as run by the Promoter during the Promotion Period;
 - 1.1.8 **"Promotion Period"** means the period starting on 1 October 2025, and closes on 31 December 2025, at 00h00. No late entries will be accepted;
 - 1.1.9 **"Prize"** means as further described in clause 6;
 - 1.1.10 **"Redeemable Period"** means the period that the Winners have to redeem their Prize being within 7 (seven) Business Days from date of notification (as contemplated in clause 6.3); and
 - 1.1.11 **"Winner"** means a Participant who is successful in the Promotional Competition and is notified as such by the Promoter in terms of clause 7.

2 Introduction

- 2.1 The Promoter is offering a Promotional Competition in terms of which the Participants can enter the Promotional Competition in order to win the Prize, in terms of the Competition Rules set out herein.

3 The Consumer Protection Act

- 3.1 The Competition Rules contain certain terms and conditions which may:-
- 3.1.1 limit the risk or liability of the Promoter, or any relevant third party; and/or
 - 3.1.2 create risk or liability for the Participant; and/or
 - 3.1.3 compel the Participant to indemnify the Promoter or a relevant third party; and/or
 - 3.1.4 serve as an acknowledgement, by the Participant, of certain facts.

4 The Participant

- 4.1 The Participant must be;



- 4.1.1 a natural person and may not be a juristic person;
- 4.1.2 18 (eighteen) years or older; and
- 4.1.3 a permanent resident or citizens of the Republic of South Africa.
- 4.2 The Participant, by entering into the Promotional Competition, expressly acknowledges that he/she has been given an appropriate opportunity to first read the Competition Rules before entering the Promotional Competition and that he/she understands and thereby agrees to the Competition Rules.
- 4.3 It is a material term of the Promotional Competition that all Participants' to this Promotional Competition participate entirely at their own risk.
- 4.4 No director, employee, agent or consultant of the Promotor(s), or their spouses, life partners, business partners or immediate family members, or the supplier of goods and services in connection with this Promotional Competition may participate in this Promotional Competition.

5 How to enter

- 5.1 To enter this Promotional Competition, Participants must:
 - 5.1.1 buy any 3 (three) of the participating brands, namely:
 - 5.1.1.1 700ml or 500ml All Gold Tomato Sauce;
 - 5.1.1.2 Benny (box of 42's or 10's);
 - 5.1.1.3 400g or 410g KOO Baked Beans;
 - 5.1.1.4 1.1kg, 470ml, 360 or 375g Mrs Balls Original Chutney;
 - 5.1.1.5 1.5kg, 750g or 375g Crosse & Blackwell Tangy Mayonnaise;
 - 5.1.1.6 800g, 400g or 270g Black Cat Peanut Butter; and
 - 5.1.1.7 All Gold 1.2kg, 900g, 450g or 300g smooth apricot or strawberry flavoured jam.
 - 5.1.2 scan the QR code placed on the relevant products; or alternatively WhatsApp "HI" to +27 87 240 6393 and follow the prompts to complete his/her entry. Completion of his/her entry includes registration of his/her stokvel (at first instance thereafter it will automatically detected with subsequent purchases) as well as the uploading of his/her till slip; and
 - 5.1.3 keep his/her till slip as proof of purchase in order to claim a Prize.
(Standard Data rates apply. The cost per WhatsApp message is approximately R0,01)
- 5.2 For the avoidance of doubt, the registration process referred to in clause 5.1.2 shall only apply at the first instance (i.e. the first purchase and scanning of the QR code), thereafter the details of a Participant's stokvel will automatically be generated.
- 5.3 Each entry requires a separate till slip dated within the Promotion Period to be declared valid.



- 5.4 A Participant will not be eligible to claim a Prize should they not be able to provide valid proof of purchase(s).
- 5.5 The Promoter is not liable for the failure of any technical element relating to this Promotional Competition that may result in an entry not being successfully submitted.
- 5.6 Entries which are unclear, illegible or contain errors will be declared invalid.

6 The Prize

- 6.1 The Prizes are as follows:
 - 6.1.1 100 (one hundred) monetary vouchers valued at R 2,000.00 (two thousand rand) which will be deposited into the Winner's bank account (via bank EFT).
- 6.2 A person cannot win more than 1 (one) Prize in this Promotional Competition.
- 6.3 The Winners will be selected as follows:
 - 6.3.1 in respect of the clause 6.1.1, the Winner will be selected by the Promoter based on the highest spend and will be notified telephonically within 4 (four) weeks of the selection having taken place; and
- 6.4 In the event that any of the Winners cannot be successfully contacted following all reasonable attempts to do so the Promoter reserves the right to draw another Winner in substitution. The names of the Winners will be available on the consumer care line. Any queries in this regard may be directed to the Tiger Brands consumer care line 0860101107.
- 6.5 Any prize not taken up for any reason within the Redeemable Period will be forfeited.

7 The Winner

- 7.1 There will be 100 (one hundred) winners selected at the end of the Promotional Competition.
- 7.2 By participating in the Promotional Competition, the Winner hereby accepts that the Winner will be asked to take part in further publicity relating to the Promotional Competition, with the Winner's permission, the Promoter may incorporate the Winner in publicity campaigns or allow their names and likenesses to be used for promotional purposes aligned with the Promoter's business, including but not limited to posting photos to the Promoter's website, Facebook and other social media pages.
- 7.3 A person cannot win more than 1 (one) Prize in this Promotional Competition.
- 7.4 The Winners may be required to sign a waiver of liability and indemnity before claiming their prizes.
- 7.5 All Winners will be required to provide their names, ID numbers/passport numbers and contact details and to sign an acknowledgement of receipt of the Prize.
- 7.6 The Participants consent, by taking part in the Promotional Competition, to the Promoter using the personal information collected through the Promotional Competition to adjudicate the Promotional Competition and for future marketing purposes by the Promoter themselves.



- 7.7 Where Participants/ Winners consent to take part in the Promoter's publicity campaigns, they will not be entitled to any remuneration for such participation and all materials arising from such participation will be the sole property of the Promoter.

8 The Rules

- 8.1 The following rules apply to the Promotional Competition:-

- 8.1.1 the Participants must provide correct and up-to-date personal details as required by the Promoter with each referral sent to the Promoter and allow the Promoter to process such information in terms of POPI;
- 8.1.2 the Promoter reserves the right to amend these Competition Rules by bringing it to the Participants attention within a reasonable period of time and may terminate the Promotional Competition at any time. In such event, where the Promotional Competition is terminated or suspended, all Participants agree to waive any rights that they may have in terms of the Promotional Competition and acknowledge that they have no recourse against the Promoter, their employees, agents, partners, suppliers, or sponsors;
- 8.1.3 in the event of a dispute, the decision of the Promoter will be final and binding and no correspondence will be entered into. In this regard and for further clarity, the Promoter shall be entitled to deal with such disputes (or any failure by Participants to follow the rules) in their sole discretion, including that the Promoter shall be entitled to immediately disqualify Participants from this Promotional Competition; and
- 8.1.4 unlawful, fraudulent, or otherwise dishonest conduct or any conduct in breach of these Rules by a Participant and/or their parents/guardians, determined in the Promoter's sole discretion, may result in disqualification from the Promotional Competition and ineligibility to win any prize.

9 Indemnification

- 9.1 By entering into the Promotional Competition, the Participant expressly agrees to the following indemnifications:
- 9.1.1 the Participant indemnifies and holds harmless the Promoter and its promotional partners, their employees and their agents ("the **Indemnified Parties**") of any and all liability pertaining to any damage, cost, injuries and losses of whatsoever nature and howsoever arising as a result of their participation in the Promotional Competition and related events and activities, including, without limitation, personal injuries, death, and property damage, and claims based on publicity rights, defamation or invasion of privacy; and
 - 9.1.2 the Participant accepts that the Indemnified Parties will not be responsible for any costs, damage or otherwise, howsoever incurred by the Winner subsequent to claiming the Prize.



10 Prize Qualification Rules

- 10.1 A Prize may not be handed over to a Winner when it is prohibited by law for the Winner to use the Prize. The Winner must prove their eligibility to use the Prize. Once the Winner has been notified and the Prize has been handed over, the Winner must sign an acknowledgement of receiving the Prize.
- 10.2 The Participant must inform their employer of his/her participation in the Promotional Competition and must obtain consent to participate, if this is required, the Promoter accepts no responsibility in this regard should the Participant have failed to obtain the necessary consent, resulting in their inability to redeem the Prize.
- 10.3 The Winner must provide valid proof of identity (a green bar-coded ID book, passport or driver's license) and proof of banking details (i.e. bank confirmation letter) .
- 10.4 Any extras not included in the Prize as detailed above will be at the expense of the Winner.
- 10.5 The Promoter reserves the right to substitute the Prize with any other prize of similar commercial value to the Prize offered herein, at its sole discretion.
- 10.6 For further information or enquiries please email consumer services at tigercsd@tigerbrands.com or call us on 086 010 0878. Calls to this number will be charged by your cellular network service provider.

11 POPI

- 11.1 Any personal data relating to the Winner or any other entrants will be used solely in accordance with current Act (defined above) and POPI and will not be disclosed to a third party without the entrant's prior consent.
- 11.2 This Promotional Competition is in no way sponsored, endorsed or administered by, or associated with, Facebook, X (formerly referred to as Twitter) or any other social network.
- 11.3 The Participant by part taking in the Promotional Competition consents to his/her personal information to be shared with the Promoter's employees, contractors or agents for the purpose of this Promotional Competition and for the purpose of sharing future promotions.