Shoprite and Major League DJz x Balcony Mix Africa competition terms and conditions

- 1. The promoter is Shoprite Checkers (Pty) Ltd (the "Promoter").
- 2. This promotional competition ("Competition") is open to all South African residents of at least 18 years old, residing in South Africa, who are in possession of a valid identity document, passport or other documentary proof of South African residency. Any director, member, partner, employee, agent or consultant of the Promoter, the marketing service providers, suppliers, distributors or any person who directly or indirectly controls or is controlled by these entities, including their spouses, life partners, business partners or immediate family members may not enter or participate in the Competition and will be disqualified from receiving a prize.
- This Competition will be conducted on Instagram from 23 July 2025 to 7 September 2025 ("Campaign Period").
- 4. Any entries received outside the Campaign Period will not be considered valid.
- 5. <u>How to enter</u>: @shopritesa will post about the Competition on Instagram, and participants must (during the Campaign Period) comment on the post by tagging someone of at least 18 years old (their "+1") that they would like to take with them to the 'Major League Balcony Mix Africa' event ("Event"), scheduled to take place on 25 October 2025 in Johannesburg, Gauteng.
- 6. <u>Prizes and conditions</u>: There will be **12 (twelve) winners** in total, who will each win 2 (two) VIP tickets to attend the Event (in the VIP area with unreserved cocktail seating):
 - 6.1 Only persons who are not disqualified in terms of the requirements listed in clause (2) above, may accompany the winners at the Event.
 - 6.2 The prizes include the tickets ONLY. All other arrangements, costs, goods, services and expenses are expressly <u>excluded</u> from the prize, and will thus be for the winners' own account and responsibility (for example, costs and expenses related to: Travel to and from the Event; meals; beverages; accommodation; medical and emergency services; and data and airtime).
 - 6.3 Winners must be available to attend the Event, and be able to travel to and from the Event at their own cost.
- 7. The preliminary winners will be randomly drawn from eligible participants as soon as possible after the Campaign Period.
- 8. The Promoter will notify the preliminary winners via direct message ("**DM**") on Instagram. The winners must reply to the Promoter's DM on the same day, by sending their full name, ID number, mobile number and email address to the Promoter via DM. The Promoter will then investigate and verify that the preliminary winners are eligible to win a prize.
- 9. If the preliminary winners fail to DM the required information to the Promoter in time, or if they fail the verification process, they will be disqualified, their prize will be forfeited and another winner will be drawn in their place.
- 10. Prize tickets will be emailed to the verified winners, and will only be valid for the Event, after which the tickets will expire. Neither the winners, nor their +1s will have any claim against the Promoter regarding expired or unused tickets. If an email cannot be delivered to a winner within 2 (two) days after the first attempt to send it, the prize will be deemed forfeited and a new winner will be drawn.
- 11. Participants understand and agree that they may win a prize, but there is no guarantee that they will win a prize.
- 12. Each verified winner will only be entitled to one prize each.
- 13. The details of the prize will be entirely at the Promoter's discretion the winners will not be entitled to choose their prize.
- 14. By entering this Competition and as a condition to receive a prize, participants:
 - 14.1 Consent to the processing of their personal information by the Promoter and its service providers, insofar that it is necessary to give effect to the Competition, for example to view the entries, select and announce the winners publicly and email the prizes. Winners will be given the opportunity to consent to further processing of their personal information;
 - 14.2 If requested to do so, sign an acknowledgment of receipt form and provide all relevant information requested by the Promoter's representatives, including but not limited to the winner's full names, and where applicable their ID numbers and contact details;
 - 14.3 Consent that their names be announced publicly by the Promoter on any platform that it deems fit, including but not limited to the Promoter's various social media pages; and
 - 14.4 Indemnify the Promoter and all of its affiliates, sponsors, agents and service providers and hold them harmless against any and all direct and indirect costs, claims, losses, damages, injury, death and other liabilities arising from, or in any way related to the Competition, Event and prizes. The Promoter shall

not be liable for any loss, damage, injury or death, whether direct or consequential of whatsoever nature and howsoever arising, occasioned to or suffered by the participants, winners, their +1s, or to any other person or property, arising out of or in connection with the prizes and Event. The winners and their +1s attend the Event at their own risk.

- 15. The Promoter will not be liable for the failure of any technical element relating to this Competition that may result in an entry not being successfully submitted, or for entries or prizes that are lost, faulty or delayed.

 Specifically, the Promoter will not be liable to the winners or their +1s if the Event is cancelled, postponed or a disappointment.
- 16. The winners will not be entitled to payment, credit or otherwise if they do not receive or utilise the prize to the fullest extent possible. Any unused ticket or value will be deemed waived by the winners.
- 17. The Promoter in its sole discretion is entitled to disqualify any winner:
 - 17.1 Who has won a prize in a competition conducted by the Promoter during the last 3 months before the winners of this Competition is drawn; or
 - 17.2 Who at any time does not act in accordance with the spirit of the Competition, or if fraud or cheating is suspected, including without limitation, through the manipulation of code or falsifying of data.
- 18. No entries from agents, third parties, organised groups or applications automatically generated by computer will be accepted. No incomplete or corrupted entries will be accepted. Entries will only be accepted if they comply with all Competition requirements. The Promoter reserves the right to block further entries from a participant in the event of excessive entries or spamming.
- 19. Prizes are not transferable and may not be deferred or exchanged for cash, credit or other tickets.
- 20. The Promoter is entitled to change or terminate the Competition and/or prizes immediately and without notice, if deemed necessary in its sole discretion. In the event of such change or termination, participants agree to waive any rights that they have in respect of this Competition and acknowledge that they will have no recourse against the Promoter, its suppliers or agents.
- 21. If the prize tickets are not available despite the Promoter's reasonable endeavours to procure the prizes, the Promoter reserves the right to substitute the tickets with alternative tickets of a similar value.
- 22. The Promoter's decision as to the list of winners is final, and no correspondence will be entered into.
- 23. Participation in this Competition constitutes acceptance of, and an agreement to comply with these terms and conditions.
- 24. The winners may be requested to endorse, promote and advertise any of the goods and services of the Promoter and will not unreasonably withhold their consent.
- 25. Protecting participants' personal information is important to the Promoter. For more information, please refer to the data privacy statement on https://www.shopriteholdings.co.za.
- 26. This Competition is in no way sponsored, endorsed or administered by any social media channel.

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