

JACOBS DOUWE EGBERTS ZA (PTY) LTD

TERMS AND CONDITIONS – 2025

1. Introduction

- a. Participation in this Competition is governed by these terms and conditions (the **Rules**).
- b. Participants shall review the Rules before entering the Competition and acknowledge that they been given an appropriate opportunity to do so and that they understand and accept these Rules.
- c. This competition is promoted by Jacobs Douwe Egberts ZA (PTY) LTD in conjunction with Tradeway Promotions (Pty) Ltd; Colony Campaigns (Pty) Ltd ; Pentravel Hillcrest (PTY) LTD
- d. Participation in the Competition constitutes acceptance of these Rules and Participants agree to abide by these Rules.

2. By participating in this Competition, Participants agree to the rules set out below.

- a. This Competition is limited to legal residents and/or citizens of South Africa. In addition, the following people shall not be eligible to participate in this Competition:
- b. Directors, members, partners, promotional and advertising agents, merchandisers, employees or consultants of the Promoters.
- c. Spouse, life partner, parent, child, brother, sister, business partner or associate of any of the persons specified above.
- d. People who are not legal residents and/or legal citizens of the Republic of South Africa.
- e. Persons under the age of 18 years.

The Competition shall commence on **1 June 2025** and will end on **31 July 2025**. No entries nor till slips dated before 1 June 2025 and after **23:59:59 31 July 2025** will be considered.

3. Mechanics

To participate in this Competition, Participants must adhere to the following:

- a. Participants are required to purchase not earlier than 1 June 2025 and before **23:59:59 31 July 2025** any 2 Jacobs branded Products as defined in the below table (*excluding single sticks) at any store nationwide in the Republic of South Africa to enter the competition

SKU Code	Description	Case Barcode	Product Barcode
4032664	JACOB KR INST FD 200GX6 SA	8711000535691	8711000509388
8050592	JACOB GOLD INS 200GX6 ZA	8714599200544	8714599200537
4091188	JACOB ORIGINS L-AM INS 200GX6 SA	8711000707289	8711000707272
4091189	JACOB ORIGINS SEASIA INS 200GX6 SA	8711000707319	8711000707302
4032666	JACOB KR INS NIGHT&DAY FD 200 X6 SA	8711000535752	8711000535745
4032663	JACOB KRONUNG INST FD 100GX6	8711000535677	4000508050008
8050678	JACOB GOLD INS 100GX12 ZA	8714599200483	8714599200476
4032668	JACOB KR INS NIGHT&DAY FD 100 X6 SA	8711000535813	8711000535806
8053127	JACOB KRONU INS 47.5GX12	8714599202104	8714599202098
4070936	JACOB GOLD INS 47.5GX12	8714599203019	8714599203002
8050762	JACOB KRONU INS 230GX10	8714599201572	8714599201565
8053029	JACOB GOLD INS 230GX10	8714599201602	8714599201596
8053048	JACOB KRONU INS 300GX9	8714599201701	8714599201695

4070937	JACOB GOLD INS 300GX9	8714599203040	8714599203033
8050674	JACOB 3IN1 INS 10X18GX12 ZA	8714599200261	8714599200254
8050673	JACOB 3IN1 INS 20X18GX6 ZA	8714599200308	8714599200292
8053032	JACOB CMOCH INS 10X19.6GX5 ZA PUNCH	8714599201831	8714599201824
8053033	JACOB CAPPUNS INS 10X11.1GX5 ZA PUNCH	8714599201862	8714599201855
8053034	JACOB CAPPVAN INS 10X14.7GX5 ZA PUNCH	8714599201893	8714599201886
8053039	JACOB CAPPUCC INS 10X14.8GX5 ZA PUNCH	8714599201923	8714599201916
8053040	JACOB ICECP ORIGINA INS 8X20.5GX5 ZA PUN	8714599201954	8714599201947
8053041	JACOB ICECP SLTCARA INS 8X20.3GX5 ZA PUN	8714599201985	8714599201978
8053042	JACOB CAPPU CHOCNUT INS 10X16.5GX5 ZA PU	8714599202012	8714599202005
4057017	JACOB ESP7 CLAS CAPS UTZ SG 10PCX10 DEEL	8711000376003	8711000371176
4057018	JACOB ESP10 INT CAPS UTZ SG 10PCX10	8711000376027	8711000371183
4057020	JACOB ESP12 RIST CAPS UTZ SG10PCX10	8711000376041	8711000371206
4057024	JACOB LUNGO8 INT CAPS UTZ SG10PCX10 DEEL	8711000376102	8711000371244
4061457	JACOB BARED DARKROA CAP RA 10PCX10	8711000495940	8711000495933
4061458	JACOB BARED CAP CHAR ROAST RA 10PCX10	8711000497036	8711000497029
4061459	JACOB BARED COLOMBI CAP RA 10PCX10	8711000497067	8711000497050
4018926	JACOB ESP 12RIST CAPS RA20PCX10 DEEL	8711000377512	8711000377505
4057025	JACOB LUNGO8 INT CAPS RA20PCX10	8711000372982	8711000371251
4061541	JACOB ESP7 CLAS CAPS UTZ SG 10PCX10 EAST	8711000541579	8711000541562
4061542	JACOB ESP10 INT CAPS UTZ SG 10PCX10 EAST	8711000541609	8711000541593
4061543	JACOB LUN 8 INT CAPS UTZ SG10PCX10 EAST	8711000541630	8711000541623
4061544	JACOB ESP12 RIST CAPS UTZ SG10PCX10 EAST	8711000541661	8711000541654
8050595	JACOB CLASSIC RGR 250GX12 ZA	8714599200636	8714599200629
8050596	JACOB INTENSE RGR 250GX12 ZA	8714599200667	8714599200650
4056142	JACOB BARIS ED CREM BN UTZSG1000GX4INT	8711000895856	8711000895849
4056140	JACOB BARIS ED ESPR BN UTZSG1000GX4INT	8711000895795	8711000895788
8051667	JACOB KRONU INS 25X1.8GX8	8711000545867	8711000545850
8051938	JACOB GOLD INS 25X1.8GX8	8714599621998	8714599621981
4056866	JACOBS BARISTA EDITIONS ITALIANO ESPRESSO BEANS 1KG	8711000856031	8711000856024
4056865	JACOBS BARISTA EDITIONS ITALIANO CREMA BEANS 1KG	8711000856017	8711000856000

b. Participants can choose three of the below ways to enter:

- i. Scan the QR code on instore point of sale and selected online platforms and follow the prompts
 - ii. Save this WhatsApp number **060 881 5383** , send the word Jacobs to it and follow the prompts.
 - iii. Dial ***120*6673#** and follow the prompts
- c. Entry costs are as per user's standard WhatsApp data usage
- d. USSD costs are 20c / 20 seconds
- e. Only one entry per cell phone number per day
- f. Participants may enter the competition as many times as they wish over the promotional period, provided that participants purchase the two participating products each time and complete the competition entry and enter a new till slip (proof of purchase)
- g. Participants are required to keep their till slip as proof of purchase to constitute a valid entry.
- h. All entries from disqualified participants' mobile numbers will be rejected.
- i. Only one prize per household and per person irrespective the amount of entries.
- j. No computer-based entries will be accepted.
- k. Any mobile number that enters an invalid till slip five (5) times in succession will be locked out of the Competition for the entire duration of the promotional competition ("**Blocked Participants**").
- l. Blocked Participants have an opportunity to call the Jacobs Competition Call Centre on 011 215 7140 between 08h30 - 16h30 Monday to Friday should there be a valid reason, which is accepted by the Promoter, for the Blocked Participants to be allowed to enter the Competition

4. The Prizes

- a. Participants in the USSD, WhatsApp OR QR code part of the Competition stand a chance to win the following:
 - i. A Trip for two people to see the Northern Lights in Europe valued at R150 000. 00
 - ii. 1 of 54 Samsung Galaxy Fit3 Smart Watches valued at R1000.00 each
 - iii. 1 of 45 Stanley Aerolight Transit Mug .47L valued at R1000.00 each

5. Dates of the prize draws:

- a. **Trip for Two to Sweden with a chance to see the Northern Lights : (1 x Grand Prize at the end of the campaign)**
 - i. Week 9 : 05 August 2025
- b. **Samsung Galaxy Fit3 Smart Watches (6 x Smart Watches given away every week)**
 - i. Week 1: 10 June 2025
 - ii. Week 2: 17 June 2025
 - iii. Week 3: 24 June 2025
 - iv. Week 4: 01 July 2025
 - v. Week 5: 08 July 2025
 - vi. Week 6: 15 July 2025
 - vii. Week 7: 22 July 2025
 - viii. Week 8: 29 July 2025
 - ix. Week 9: 05 August 2025

c. Stanley Aerolight Transit Mug .47L (5 x Mugs given away every week)

- i. Week 1: 10 June 2025
- ii. Week 2: 17 June 2025
- iii. Week 3: 24 June 2025
- iv. Week 4: 01 July 2025
- v. Week 5: 08 July 2025
- vi. Week 6: 15 July 2025
- vii. Week 7: 22 July 2025
- viii. Week 8: 29 July 2025
- ix. Week 9: 05 August 2025

6. The Draw:

- a. The winner will be drawn via random draw on a weekly basis utilising a CPA approved system.
- b. The system is 100% competition approved.
- c. The draw is fully automated and works through the system which has been signed off by the competition commission.

7. How to claim your prize:

- a. Holiday voucher is strictly to go view the Northern Lights in Sweden. Destination cannot be changed.
- b. At the time that a potential prize winner is identified, the potential prize winner will receive a telephone call from a representative of the Promoters at which point he/she may be required to answer a few questions regarding his/her eligibility as well as be requested to submit certain documents such as a copy of his/her till slip to the Promoters representative.
- c. The potential prize winner is not an actual winner until his/her submission is validated and his/her documents are completed and submitted to the Promoters. If a potential prize winner does not meet the eligibility requirements, the prize will be forfeited and a runner up finalist will be deemed the potential prize winner subject to the terms and conditions herein.
- d. If the Promoters are unable to reach any of the potential prize winners after 3 (three) attempts made within 3 (three) working days of their name being drawn, for whatsoever reason, including incorrect telephone numbers or inoperative telephone numbers, or if the winner refuses to accept prizes for whatsoever reason, such winner will be disqualified and a runner up finalist will be deemed the potential prize winner subject to the terms and conditions herein.
- e. Eligible winner's prizes will then be arranged in accordance with the winner and the Promoter arranges logistics, details and all necessary elements to deliver the prize.
- f. The Promoter will not be liable for any manufacturing faults, recalls, damage or loss caused by or to the Prize(s) once handed over to the winner.
- g. The Winner(s) will be required to provide a copy of his/her their proof of purchase.

- h. Details on the 1 x Trip for TWO people to see the Northern Lights in Sweden valued at R150 000 prize below:

- i. Prize is valued at R150 000 via Pentravel
- ii. Travel voucher is valid from 1 September 2025 – 31 March 2027. (19 Months)
- iii. Itinerary for trip has been pre-planned and approved by Jacobs Douwe Egberts ZA (PTY) LTD.
- iv. Should you wish to make any changes to the planned trip, this needs to be pre-arranged with Pentravel agency.
- v. Should there be any changes that affects change in rates that exceeds the R150 000 prize value, the competition winner would be liable to pay the difference.
- vi. 1 person may take 1 additional person with them. It is a tip for two people only
- vii. Winner must be over 18, however 1 additional persons to accompanying the winner does not have to be over 18.
- viii. Prize value does not include Visa costs. Should your Visa application be declined, you automatically get disqualified from claiming this prize and an alternative winner will be selected.
- ix. Prize value includes the following:
 - 1. All Flights
 - 2. All Accommodation
 - 3. Breakfast at the Hotels Booked
 - 4. Transfers from Airport to Hotel and Hotel Back to Airport
 - 5. Pre- planned Excursions / Local Trips as per the travel itinerary approved
- x. Prize Value does not include:
 - 1. Visa and Passports.
 - 2. Recreational Spending Money
 - 3. Meals not included in approved itinerary
 - 4. Additional Sightseeing
- xi. Winners of the grand prize will be issued with an electronic voucher code via SMS which they are required to present at any; Pentravel, a division of Cullinan Holdings Ltd Nationwide to organise and manage the prize booking.
- xii. Voucher can be redeemed at any; Pentravel, a division of Cullinan Holdings Ltd Nationwide for a Domestic South African Holiday only.
- xiii. The voucher is non-transferable and cannot be exchanged for cash.
- xiv. The winner will be required to arrange and plan the trip with the Pentravel, a division of Cullinan Holdings Ltd Nationwide agent directly.
- xv. Tradeway or Jacobs are not responsible for any additional costs, visa's, passport validity, etc. that may be incurred while arranging the trip.
- xvi. Altered or defaced vouchers will not be accepted, and proof of identification must be presented upon redemption.

8. General

- a. The draws' results are final, and no correspondence will be entered into.
- b. The Promoters may require the winner to complete and submit an information disclosure agreement to enable the Promoters to ensure compliance with these Rules. Should the winner be found not to have complied with these Rules, he/she will automatically be disqualified, and the prize will be forfeited. Winners may also be required to sign acceptance of prizes and indemnity documents.
- c. The prize is not transferable, and no substitution or cash redemption of prizes is permitted. The prize will not be handed/awarded to a third party, but only to the verified prize winner.
- d. The Promoters reserve the right, at their sole discretion, to substitute the prize with any other prize of comparable or greater commercial value for whatever reason.
- e. By entering this Competition, you authorise the Promoters to collect, store and use (not share) personal information of Participants for communication or statistical purposes.

You are entitled to decline any marketing communication by opting out when following the competition prompts.

- f. Any personal data submitted by you will be used solely in accordance with current South African data protection legislation and the Promoters privacy policy.
- g. Participants may be required to take part in publicity campaigns for broadcast or publishing purposes. Participants shall always be entitled to decline the above request. Participants that take part in any publicity will not be entitled to any payment or other remuneration for such publicity or otherwise. All publicity and other materials will be the sole property of the Promoters.
- h. Nothing in these Rules is intended to, or must be understood to, unlawfully restrict, limit or avoid any rights or obligations, as the case may be, created for either the Participant or the Promoters in terms of the Consumer Protection Act, 68 of 2008 ("**CPA**").
- i. All Participants participate entirely at their own risk. By reading and accepting these Rules, the Participants give consent to these risks and hereby indemnifies and holds harmless the Promoters, their directors, employees and agents of any and all liability pertaining to any damage, cost, injuries and losses of whatever nature sustained as a result of their participation in the Competition and related events and activities, save where such damage, cost, injuries and losses are sustained as a result of the gross negligence or wilful misconduct of any of the Promoters.
- j. The Promoters, their directors, employees, agents and distributors accept no responsibility and they will not, in any circumstances, be liable to compensate the Participants, or accept any liability for: (a) any inability by the Participant to use the prize in part or at all; (b) the lack of quality or any other aspect of any service which is or should be provided at any venue(s) in relation to the prize; or (c) any personal loss or injury occurring at any venue(s) arising, directly or indirectly, out of the use of the prize.
- k. The Promoters, their directors, employees, agents and distributors, are not responsible for any misrepresentation (whether written or verbal) in respect of any prize nor in respect of any warranties or undertakings given by any person other than the Promoters themselves.
- l. The Promoters reserve the right to terminate or extend the Competition at any time. In the event of such termination or extension, all Participants agree to waive (give up) any rights that they may have in terms of the Promotion and acknowledge that they will have no recourse against the Promoters, its advertising agencies, advisors, suppliers and nominated agents.
- m. By entering the Competition, Participants acknowledge that the Promotion will be managed in accordance with the provisions of the CPA. Participants undertake to expeditiously do all things necessary to enable the Promoters to comply with their obligations under the CPA including, but not limited to providing such personal information as may be required in order to facilitate handing over the prize to the Participant. Should any Participant refuse or be unable to comply with this requirement, the Participant shall be deemed to have forfeited the prize.
- n. Notwithstanding anything to the contrary contained in these Rules, the Promoters reserve the right to amend, modify, change, postpone suspend or cancel this Competition, the Rules and any prize (which has not yet been allocated), or any aspect thereof, without notice at any time, for any reason which the Promoters deem necessary. At the end of the Competition for whatsoever reason, all the Promoters' obligations in regard to the Competition as well as in regard to the prizes shall cease to exist.
- o. These Rules shall be governed by and interpreted according to the laws of the Republic of South Africa and any Participant and Jacobs Douwe Egberts ZA (Pty) Ltd
- p. consent to the non-exclusive jurisdiction of the High Court of South Africa.

- q. For further information or enquiries please call us on 011 215 7140 between 08h30 - 16h30 Monday to Friday. Calls to this number will be charged by your cellular network service provider. Alternatively email us on support@colonyhq.com