Shoprite Send Quiz and Win competition terms and conditions

- 1. The promoter is Shoprite Money Transfers (Pty) Ltd ("the Promoter").
- 2. This promotional competition ("Competition") is open to participants: (a) of 18 years and older, (b) who have their own personal Facebook profile, and are in possession of a valid identity document, passport or other documentary proof of residency. Any director, member, partner, employee, agent or consultant of the Promoter, the marketing service providers, suppliers, distributors or any person who directly or indirectly controls or is controlled by these entities, including their spouses, life partners, business partners or immediate family members may not enter or participate in the Competition and will be disqualified from receiving a prize.
- 3. This Competition will start on 2 June 2025 ("start date") and end on 29 June 2025 ("closing date"). The period from the start date to the closing date is the "**Campaign Period**". Any entries received outside the Campaign Period will not be considered.
- 4. <u>To enter the Competition, participants must</u>:
 - 4.1 Currently permanently reside and be located in the relevant Participating Country listed in the table below;
 - 4.2 Like and follow the Shoprite Send page on Facebook;
 - 4.3 Like the relevant Competition posts on the Shoprite Send Facebook page;
 - 4.4 Comment on the relevant Competition post on the Shoprite Send Facebook page by answering the question correctly; and
 - 4.5 Tag the specified number of friends in the comment.

To increase their chances of winning, participants may also share the Facebook posts and register for the Shoprite Send service via the WhatsApp registration link provided in the Competition posts.

 <u>There will be 4 (four) "winners</u>" in total, who will each win either a Samsung Galaxy A03 smartphone (approximate retail selling price in South Africa: R1,499), or a Nokia C30 (approximate retail selling price in South Africa: R1,999) (the "prizes"):

Winner drawn on	Number of winners
9 June 2025	1
16 June 2025	1
23 June 2025	1
30 June 2025	1

- 6. The validated prize winners will receive their prizes via courier delivery to the winners' nominated physical address, within 2 weeks after they were validated as winners.
- 7. Participants understand and agree that they may win a prize, but there is no guarantee that they will win a prize.
- 8. Each winner will only be entitled to one prize each.
- 9. Which prizes are awarded to which winners will be entirely at the Promoter's discretion the winners will not be entitled to choose their prize or its features.
- 10. Preliminary winners will be randomly drawn from qualifying entries received in the week indicated in the table above, and then the Promoter will send a private (DM) Facebook message to the preliminary winners. If a preliminary winner does not send their relevant details to the Promoter within 14 calendar days of the date that the Promoter sent the DM notification message, the prize will be deemed forfeited by such preliminary winner and another preliminary winner will be drawn.
- **11.** The Promoter (or their agent) will announce the verified winners' names on the Shoprite Send Facebook page on 16 July 2025, or as soon as practicably possible thereafter.
- 12. By entering this Competition and as a condition to receive a prize, participants:
 - 12.1 Consent to the processing of their personal information by the Promoter and its service providers, insofar that it is necessary to give effect to the Competition, for example to view the entries, select and announce the winners publicly and deliver the prizes. Winners will be given the opportunity to consent to further processing of their personal information;
 - 12.2 Where applicable, waive their moral rights and grant the Promoter exclusive, unlimited, perpetual and free of charge copyright and usage (in any territory where these entities trade), in all media forms of all material, text and intellectual property created and/or published/posted by the participants in the submission of their competition entry. The Promoter will be entitled to use and edit the intellectual property in any manner and in its sole discretion, for an indefinite period of time and in any territory

where it trades. Participants will not during or after the closing date of the Competition dispute or question such copyright and usage;

- 12.3 Where applicable, waive any right to demand royalties, usage fees or any other form of compensation or payment for the use of intellectual property in the participant's entry;
- 12.4 Sign an acknowledgment of receipt form and provide all relevant information requested by the Promoter's representatives, including but not limited to the winner's full names, and where applicable their ID numbers, contact details and delivery details; and
- 12.5 Consent that their names be announced publicly by the Promoter on any platform that they deem fit, including Facebook.
- 13. Neither the Promoter nor its agents or suppliers will be liable for the failure of any technical element relating to this Competition that may result in an entry not being successfully submitted, or for entries, prizes or payments that are lost, damaged or delayed.
- 14. The winners will not be entitled to payment, credit or otherwise in the event that they do not receive or utilise the prize to the fullest extent possible. Any item or value unused will be deemed waived by the winners.
- 15. <u>The Promoter in its sole discretion is entitled to disqualify any participant or preliminary winner:</u>
 - 15.1 Who has won a prize in a competition conducted by the Promoter during the last 3 months before the winners of this Competition is drawn; or
 - 15.2 Who at any time does not act in accordance with the spirit of the Competition, used multiple profiles or bots to enter the Competition, or if fraud or cheating is suspected, including without limitation, through the manipulation of code or falsifying of data.
- 16. No applications from agents, third parties, organised groups or applications automatically generated by computer will be accepted. No incomplete or corrupted entries will be accepted. Entries will only be accepted if they comply with all entry instructions.
- 17. Prizes are not transferable and may not be deferred or exchanged for cash, credit or otherwise.
- 18. The Promoter is entitled to change or terminate the Competition and/or prizes immediately and without notice, if deemed necessary in its sole discretion. In the event of such change or termination, participants agree to waive any rights that they have in respect of this Competition and acknowledge that they will have no recourse against the Promoter, its suppliers or agents.
- 19. In the event that the prize is not available despite the Promoter's reasonable endeavours to procure the prize, the Promoter reserves the right to substitute prizes of equal value.
- 20. Neither the Promoter, its agents, service providers, suppliers, associated companies, nor any directors, officers or employees of such, shall be liable for any loss or damage, whether direct, indirect, consequential or otherwise arising from any cause whatsoever, which may be suffered by the participant.
- 21. The judges' decision is final and no correspondence will be entered into.
- 22. Participation in this Competition constitutes acceptance of, and an agreement to comply with these terms and conditions.
- 23. The winners may be requested to endorse, promote and advertise any of the goods and services of the Promoter and will not unreasonably withhold their consent.
- 24. Protecting participants' personal information is important to the Promoter. For more information, please refer to the data privacy statement on <u>www.shopriteholdings.co.za</u>.
- 25. This promotion is in no way sponsored, endorsed or administered by, or associated with any social media channel.

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