

Terms and Conditions: Standard Bank UCount Rewards

These Terms and Conditions ("T&Cs") govern the participation of Standard Bank UCount Rewards Members ("Members") in earning and redeeming UCount Rewards Points ("Points") when shopping at participating Checkers and Shoprite retail outlets or via the Checkers Sixty60 and Shoprite Sixty60 applications.

By participating in the UCount Rewards program, Members confirm their acceptance of and agreement to comply with these T&Cs in addition to the UCount Rewards program terms, conditions and programme rules.

1. Eligibility

To earn or redeem Points, customers must:

- 1.1. Be registered Members of the Standard Bank UCount Rewards program.
- 1.2. Transact at one or more of the following **Participating Stores** (collectively referred to as "Participating Stores") where Members will earn Points:
 - 1.2.1. Checkers;
 - 1.2.2. Checkers Foods;
 - 1.2.3. Checkers Hyper;
 - 1.2.4. Checkers Liquorshop;
 - 1.2.5. Checkers Sixty60 App;
 - 1.2.6. Petshop Science;
 - 1.2.7. Shoprite;
 - 1.2.8. Shoprite Hyper;
 - 1.2.9. Shoprite Liquorshop; and/or
 - 1.2.10. Shoprite Sixty60 App.
- 1.3. No Points will be earned on purchases made at the following excluded outlets or departments (collectively referred to as "Excluded Stores"):
 - 1.3.1. MoneyMarket;
 - 1.3.2. Checkers Outdoor;
 - 1.3.3. Checkers Little Me;
 - 1.3.4. UNIQ by Checkers;
 - 1.3.5. MediRite Plus;
 - 1.3.6. Shoprite Cash & Carry;
 - 1.3.7. Shoprite Wholesale Liquorshop; and/or
 - 1.3.8. Usave

- 2.1. The rate and structure of earning UCount Rewards Points are subject to the official UCount Rewards programme rules, as set out on the UCount Rewards website.
For full details, visit: [How To Earn and Redeem Points](#)

3. Redeeming Points

- 3.1. UCount Rewards Points can be redeemed at Participating Stores listed in clause 1.2 on qualifying purchases.
- 3.2. Points **cannot** be redeemed at Excluded Stores.
- 3.3. Please note that the process and terms of redemption may differ between in-store and online channels.
For complete redemption rules, visit: [How To Earn and Redeem Points](#).

4. Account Management

- 4.1. Members can manage their UCount Rewards accounts, view balances, and track activity via Standard Bank's online platforms, including:
- 4.1.1. Standard Bank Internet Banking;
 - 4.1.2. The UCount Rewards tile on the Standard Bank Banking App; and/ or
 - 4.1.3. UCount Rewards website.

5. Program Changes and Termination

- 5.1. Standard Bank reserves the right to amend, suspend, or terminate the UCount Rewards program at any time, without prior notice.
- 5.2. In the event of any such change or termination, the Shoprite Group will not be liable for any loss, damage, or inconvenience caused to Members.

6. Liability

- 6.1. The Shoprite Group shall not be held liable for:
- 6.1.1. any direct or indirect loss or damage resulting from participation in the UCount Rewards program;
 - 6.1.2. unauthorised access to or fraudulent use of a Member's UCount account; and
 - 6.1.3. technical failures that prevent the accrual or redemption of Points.

7. Governing Law

- 7.1. These T&Cs are governed and interpreted in accordance with the laws of the Republic of South Africa.

8. Acceptance of Terms

By transacting at any Participating Store as a UCount Member, the customer acknowledges and accepts:

- 8.1. These terms and conditions, and
8.2. The official Standard Bank UCount Rewards terms, conditions and/or programme rules available at: [How To Earn and Redeem Points](#).

9. Contact Information

For any questions, assistance or more information, please contact our support team at
