

## **TERMS AND CONDITIONS: STARBUCKS. CHILLED COFFEE. HOT BEATS! COMPETITION**

Please read these terms and conditions carefully. Participation in this Promotion will constitute your agreement to comply with these Terms and Conditions. If you do not agree with these Terms and Conditions, please do not participate.

The terms and conditions set out below apply to all participants in the **Starbucks. Chilled Coffee. Hot Beats! Competition** taking place in participating Checkers, Checkers Hyper and via Sixty60, nationwide.

### **1. THE PROMOTION:**

**Starbucks. Chilled Coffee. Hot Beats! Competition** ("the Promotion") conducted by Super Group Gateway Services, Address: Corner of Brollo & Barbara Road Stand 308309, Tunney Ext 13, Isando, Gauteng. ("the Promoter").

### **2. PROMOTION PERIOD:**

- 2.1 The duration of the Promotion may be extended or curtailed at the discretion of the Promoter.
- 2.2 The Promotion will take place from the 1st of September 2025 to the 31st of October 2025. Entries received after midnight on 31 October 2025 will not be accepted.

### **3. WHO MAY ENTER:**

- 3.1 All Participants must:
  - a. be a natural person and be 18 (eighteen) years of age at the date of the entry.
  - b. be a citizen of the Republic of South Africa and/or a legal resident of the country.
  - c. be in possession of a valid South African Identity Document, residence/work permit, and/or Driver's License, whichever is applicable to the Promotion.
- 3.2 Participation in this Promotion excludes directors, members, partners, promotional and advertising agents, merchandisers, employees or consultants of the Promoter, their Agencies, organizers and participating stores, of the Competition and the spouse, life partner, parent, child, brother, sister, business partner or associate of any of the said persons.

#### **4. HOW TO PARTICIPATE IN THE PROMOTION:**

- 4.1 Purchase any Starbucks Frappuccino 250ml (Coffee, Caramel, Mocha and Vanilla) products at any participating Checkers, Checker Hyper or via the Checkers Sixty60 website or app, nationwide.
- 4.2 To enter via WhatsApp:
  - Scan the QR code to open the WhatsApp chat (to scan use your camera and hover over the QR code), or
  - First save the number 062 469 1205, and then start a WhatsApp chat with the new contact by saying "Hi".
  - Follow the prompts and submit your till slip/tax invoice when requested.
- 4.3 It is the entrant's responsibility to ensure that the image of the till slip/tax invoice being sent, is of the full till slip/tax invoice (including the qualifying product, the store name, the purchase date and the slip number/invoice number) and is clear. Unclear purchase till slips/tax invoices will be regarded as invalid entries and will not qualify.
- 4.4 Entries containing unclear, illegible, duplicate or incorrect purchase till slips/tax invoices will be regarded as invalid entries and will not qualify.
- 4.5 Standard data network rates apply.
- 4.6 This promotional competition is in no way sponsored, endorsed, or administered by, or associated with Telkom, MTN, Vodacom and Cell C and the participants acknowledge that they are providing information to the Promoter and its agents only and not to telephone networks.
- 4.7 All participants in this competition release Telkom, MTN, Vodacom and Cell C from all liabilities and claims arising out of or in connection with this competition and these terms and conditions.
- 4.8 The qualifying products are subject to availability at time of purchase. Please note that no other Promoter products are eligible for this Promotion, other than those products mentioned above. The qualifying products are subject to availability at time of purchase
- 4.9 Entries are capped at a maximum of 5 (five) entries per cellular number, +per day. Daily repeat entries from the same cellular number are therefore only permitted for new purchases of different qualifying products and different barcode submissions. If more than 5 (five) entries per product per day is received, the participant will receive an automated response to confirm that the entry has not been accepted.

- 4.10 No other Promoter products are eligible for this Promotion, other than those products mentioned above.

## **5. CAN I QUALIFY MORE THAN ONCE FOR THE PROMOTION?**

- 5.1 Multiple entries will be permitted, subject to each entry being submitted separately and in accordance with the above entry requirements. Should there be any dispute in this regard; the Promoter's decision will be final.
- 5.2 Any attempt to use multiple accounts or other tactics will be void. Entries generated by script, macro, bot, commercial contest subscription, incentives or other means not sponsored by the Promoter, entering service sites or any other automated means and entries by any means that subvert the entry process or do not conform to the terms or spirit of these competition rules, will void the entry and may disqualify the entrant.
- 5.3 A person may not win more than 1 (one) prize within this promotion, nor shall any member of such person's family (including, but not limited to, aunts, uncles, cousins, grandparents, in-laws, etc.), friends or acquaintances residing at the same address or on the same property (including communes). The Promoter reserves the right to withhold prizes from any such person, and to reclaim any such prize if a breach of this rule is subsequently discovered.

## **6. PRIZE:**

- 6.1 The Promotion will afford the participant a chance to receive 1 (one) of the below prizes:
- 6.1.1 1 (one) x VIP Music Festival Experience for 2 people, up to the value of R50,000 (fifty thousand rand).
- 6.1.2 10 (ten) x Music Festival Tickets up to the value of R3,000 (three thousand rand).
- 6.2 Prizes are not transferable or exchangeable and shall not be redeemed for cash and if not taken up for any reason, they shall be forfeited or be the

subject of a separate draw or be allocated at the Promoters' discretion to another winner.

- 6.3 Winners will accept the prize as is. The promoter reserves the right to substitute for any of the prizes for a different prize of similar value. The winner will be responsible for any costs resulting from accepting this prize.
- 6.4 The promoter will not be liable for any taxes that are incurred as a result of the prize.
- 6.5 Any risks in relation to the prizes (such as loss, theft or damages) will pass to the winner once the prize has been allocated.
- 6.6 Prize visuals on any competition and/or promotional materials are for illustrative purposes only.
- 6.7 Participants understand and agree that they may win a prize, but there is no guarantee that they will win a prize.
- 6.8 The Promoters shall not award a Prize to a winner if it is unlawful to supply such prize to the winner. In such instances, the winner shall immediately forfeit the prize and be disqualified.

## **7. AWARDING OF PRIZES:**

### **7.1 General Prize Terms**

- 7.1.1 The prize winners will be chosen from a random draw of entries and contacted via telephone (using the cellular number used to enter the Promotion). The draw will take place on 3 November 2025.
- 7.1.2 Should unforeseen circumstances prevent the draw from taking place on the set draw date; the draw will be moved to the next available date.
- 7.1.3 The Promoters decision is final, and no correspondence will be entered into. Should the winner not be contactable telephonically within 48 hours, the prize will be transferred to the next randomly selected entry.
- 7.1.4 Proof of eligibility, in the form of a valid slip/tax invoice including a qualifying purchase, a valid South African identity book/resident permit/work permit/or driver's license, as well as proof of address and any other document which may be requested to enter the Promotion, must be provided to the Promoter upon request.

- 7.1.5 The Promoter reserves the right to disqualify anyone entering the Promotion that is not able to provide the requested documentation to the Promoter within 72 hours of the first request for documentation.

**7.2 VIP Music Festival Experience for 2 people:**

- 7.2.1 The Festival Package will be a customised package up to the value of R50,000 (fifty thousand rand) for 2 people.
- 7.2.2 The suppliers used and the chosen Festival will be at the discretion of the Promoter and their booking agency.
- 7.2.3 Booking Requirements:
- The winner will be required to book their Music Festival experience package by 28 February 2026. If the winner fails to do so, they will forfeit their prize. However, the winner may choose any date up until 31 October 2026 for the actual package booking, as long as it is finalised before 28 February 2026.
  - The value of the prize is R50,000 (fifty thousand rand) and may not be exceeded. Should the chosen VIP Music Festival package come to more than R50,000 (fifty thousand rand), the winner will be required to either pay in the additional amount, or choose a different Music Festival and location.
  - The winner's travel is to take place before 31 October 2026. If winners fail to do so, they will forfeit their prize.
  - The winner's passport must be valid for at least 6 (six) months after return date and with at least two blank pages.
  - Booking is subject to availability at the time of booking the trip. Prizes are not transferable and may not be deferred or exchanged for cash, credit or otherwise.
  - In the event that the Music Festival package is not available despite the Promoter's reasonable endeavours to procure the prize package, the Promoter reserves the right to substitute prizes of equal value.
  - The Promoter will not be held liable for any additional expenses incurred outside of the scope of this promotional competition.
  - The winners will not be entitled to payment, credit or otherwise in the event that they do not receive or utilise the prize to the fullest extent possible. Any item or value unused will be deemed waived by the winners.
  - The details of the prize will be entirely at the Promoter's discretion – the winners will not be entitled to choose their prize.
  - Prize specifications are subject to change, pending supplier availability.
  - Once the package has been booked, no changes or cancellations may be made.
- 7.2.4 Delivery of Prizes:

- An agency representative will contact the winner within 5 working days to book the travel dates, following the successful verification and declaration of the winner(s). Any package/travel terms and conditions will be provided to the winner with the package details.
- Any expenses incurred by winners, other than the items listed in the prize will be for the winner/s own account. These may include passport costs, vaccinations, additional meals, private transport, travel to and from the departing airport, or optional excursions.
- Prizes to be redeemed within 3 months of being confirmed as a winner.

### **7.3 Music Festival Tickets:**

- 7.3.1 Prizes will be awarded electronically, via email to the email address provided by the winner.
- 7.3.2 The music festival tickets/voucher will be from a set supplier, as per the Promoter's discretion.
- 7.3.3 The Promoter is not responsible for any lost, stolen or expired tickets/vouchers and no replacements will be made, or voucher codes resent.
- 7.3.4 It is the winner's responsibility to take note of the expiry date of their vouchers and ensure they redeem the voucher before the expiry date.
- 7.3.5 The booked music festival is to be attended on the date of the event. Any missed music festivals or unused tickets/vouchers will not be replaced or refunded.
- 7.3.6 Winners will accept the prize as is. The promoter reserves the right to substitute any of the prizes for a different prize of similar value. The winner will be responsible for any costs resulting from accepting this prize.

## **8. DISCLOSURE OF PERSONAL INFORMATION**

- 8.1 The Participant understands that the personal information given to the Promoter, its associated agencies and the third-party service providers running the Promotion in conjunction with the Promoter, will be used by the Promoter for the purposes of:
  - 8.1.1 assessing eligibility for the competition;
  - 8.1.2 contacting winners of the competition;
  - 8.1.3 possible future notifications of new promotions.

- 8.2 The Promoter may disclose a Participant's information where it has a legal duty in terms of applicable legislation, the law, or where it may be deemed necessary in order to protect the Promoter.
- 8.3 By entering the competition, the Participant agrees:
- 8.3.1 that he/she has been notified of the purpose and reason for the collection and processing of such Personal Information.
  - 8.3.2 that he/she consents and authorizes the Promoter to collect, process and further process his/her Personal Information.
  - 8.3.3 to make available to the Promoter all necessary Personal Information required for the purpose of facilitating the competition.
  - 8.3.4 to the disclosure of his/her Personal Information by the Promoter to any third party where the Promoter has a legal or contractual duty to disclose such Personal Information.
  - 8.3.5 that the Promoter will collect, store and use (not share) personal information of participants for communication or statistical purposes. Participants are entitled to decline any marketing communication and inform the Promoter in writing should the participant wish to be removed from all communication.
  - 8.3.6 that the Promoter may use names and images taken of the winners/participants for publicity purposes, without any further remuneration being payable to the winner. All promotional material will become the sole property of the Promoter. However, the participant/winner has the right to decline participating in any promotional activity or to object to these images being used by written notification to the Promoter at the Corner of Brollo & Barbara Road Stand 308309, Tunney Ext 13, Isando, Gauteng, South Africa. Attention: Legal Department. The written notification is to reach the Promoter by no later than the last stipulated draw date.
- 8.4 Participants have the right to access the personal information that the Promoter holds about them. They further have the right to request that the Promoter updates, corrects or deletes their personal information on reasonable grounds. Once a Participant objects to the processing of their personal information, the Promoter will take all reasonable steps to amend the personal information accordingly. Objections need to be made by written notification to the Promoter at [Starbucksinfo@supergrp.com](mailto:Starbucksinfo@supergrp.com)

## **9. INDEMNITY**

- 9.1 To the extent permitted by the Consumer Protection Act and any other applicable law:
  - a. The participant and/or winner(s) hereby indemnifies the Promoter, its associated companies (directors, officers and employees) and agents against any direct, indirect, special, incidental, consequential or punitive damages or loss of any kind regardless of how this was caused, and whether it arose under the law of contract or delict or otherwise, because of the participants entrance to the Promotion.
  - b. The Promoter excludes all warranties (express or implied), representations and liabilities regarding this Promotion (other than for death or personal injury caused by its negligence and/or fraud).
- 9.2 The Promoter reserves the right, at any time, to verify the validity of participants (including but not limited to a participant's identity, age and place of residence) and to reject any participant who has not complied with these Terms and Conditions. Errors and omission may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 9.3 The Promoter reserves the right to carry out reasonable due diligence to help ensure that the use of any such person in advertising or publicity for the Promotion will not bring the Promoter or any of the Promoter's brands into public disrepute, contempt, scandal or ridicule or reflect unfavorably on the Promotion as determined by Promoter in its sole discretion.
- 9.4 Neither Promoter nor its agents or distributors will have any liability in relation to this promotion.

## **10. DISCLOSURE OF PERSONAL INFORMATION**

- 10.1 The Participant understands that the personal information given to the Promoter, its associated agencies and the third-party service providers running the Promotion in conjunction with the Promoter will be used by the Promoter for the purposes of:
  - 10.1.1 assessing eligibility for the Promotion;



- 10.1.2 contacting winners of the Promotion;
- 10.1.3 Drawing reports for statistical purposes;
- 10.2 The Promoter may disclose a Participant's information where it has a legal duty in terms of applicable legislation, the law, or where it may be deemed necessary in order to protect the Promoter.
- 10.3 By entering the Promotion, the Participant agrees:
  - 10.3.1 that he/she has been notified of the purpose and reason for the collection and processing of such Personal Information.
  - 10.3.2 that he/she consents and authorizes the Promoter to collect, process and further process his/her Personal Information, for the purposes as set out in clause 9.1 above.
  - 10.3.3 to make available to the Promoter all necessary Personal Information required for the purpose of facilitating the Promotion.
  - 10.3.4 to the disclosure of his/her Personal Information by the Promoter to any third party where the Promoter has a legal or contractual duty to disclose such Personal Information.
  - 10.3.5 that the Promoter will collect, store and use (not share) personal information of Participants for communication or statistical purposes. Participants are entitled to decline any marketing communication and inform the Promoter in writing should the Participant wish to be removed from all communication.
  - 10.3.6 that the Promoter may use names and images taken of the winners/participants for publicity purposes, without any further remuneration being payable to the winner. All promotional material will become the sole property of the Promoter. However, the participant/winner has the right to decline participating in any promotional activity or to object to these images being used by written notification to the Promoter at the Corner of Brollo & Barbara Road Stand 308309, Tunney Ext 13, Isando, Gauteng. Attention: Legal Department. The written notification is to reach the Promoter by no later than the last stipulated draw date.
- 10.4 Participants have the right to access the personal information that the Promoter holds about them. They further have the right to request that the Promoter updates, corrects or deletes their personal information on reasonable grounds. Once a Participant objects to the processing of their

personal information, the Promoter will take all reasonable steps to amend the personal information accordingly.

## **11. GENERAL**

- 11.1 The Promoter will not be responsible for any non-delivery of entries.
- 11.2 The Promoter is not responsible for any errors, non-deliveries or crossed lines caused by cellular phone service providers or networks and cannot be held liable for any resulting errors or prize misallocations.
- 11.3 You may only enter the Promotion as an individual; any entries that, in the Promoter's absolute discretion, have been made via participation in a syndicate will be disqualified.
- 11.4 Any entries made, in the Promoter's discretion, via any form of machine assisted intervention enabling multiple entries will be disqualified.
- 11.5 The Promoter reserves the right to amend, modify, change, postpone, suspend or cancel this Competition and any prizes, terms and conditions, or any aspect thereof, without notice at any time, for any reason that the Promoter reasonable deems necessary.
- 11.6 The onus rests on the participants to check <https://rebrand.ly/StarbucksTCS> for updates to the Terms and Conditions.
- 11.7 No liability shall lie on the Promoter in favour of any participant, winner(s) and/or third party arising from such cancellation, suspension or termination. Therefore, the participant waives his/her right which they may have against the Promoter and hereby acknowledges that they will have no right of recourse or claim of any nature whatsoever against the Promoter.
- 11.8 The Promoter may refuse to award a prize to any participant/winner in the event that that they reasonably believe, in their sole discretion, that the winner is not eligible to win, fails to accept the prize, has acted in a manner that is not in the spirit of the Promotion, their conduct can be reasonably interpreted as scamming or circumventing the rules of the Promotion, if there is any suspicion of any irregularities or fraudulent activities, if it would be unlawful to award the prize or if the winner fails to accept the prize after 2 (two) attempts for any reason whatsoever, or the winner fails to provide the Promoter with the required information to hand over the prize. In any of these circumstances the winner will forfeit the prize, the Promoter's

decision shall be final, and no correspondence will be entered into. In addition, any entrants/participants/winners suspected of fraud will be disqualified from any future Promotions run by the Promoter or their associated agents.

- 11.9 In part or all of any clause of these Terms and Conditions is illegal, invalid or enforceable:
  - a. It will be read down to the extent necessary to ensure that it is not illegal, invalid or unenforceable, but if that is not possible;
  - b. It will be severed from these Terms and Conditions and the remaining provisions of these Terms and Conditions will continue to have full force and effect.
- 11.10 Any dispute with number ownership (such as more than one individual claiming to be the owner of the same number – verbally or otherwise) will result in immediate disqualification of both the number and the individuals and no negotiations will be entered into.
- 11.11 Neither the Promoter nor its agents or distributors will have any liability whatsoever, to any of the participants in relation to their participation in this Promotion.
- 11.12 The Promoter reserves the right to disqualify any Winner without informing the Winner in case such Winner fails to comply with the Promotion's terms and conditions.
- 11.13 All terms and conditions are subject to the laws of Republic of South Africa and should a doubt or dispute occur, it will be taken before the courts of Republic of South Africa. This Promotion is not applicable in conjunction with any other offers/ promotions offered by the Promoter.
- 11.14 For help or enquiries please email [Starbucksinfo@supergrp.com](mailto:Starbucksinfo@supergrp.com)