Shoprite Zambia 30 Years Birthday Competition Terms and Conditions

- 1. The promoter is Shoprite Zambia (Pty) Ltd ("the Promoter").
- 2. This promotional competition ("Competition") is open to all Zambian residents of 18 years and older, currently residing in Zambia, who are in possession of a valid National Registration Card ("NRC"). Any director, member, partner, employee, agent or consultant of the Promoter or its affiliated companies, the marketing service providers, suppliers, distributors or any person who directly or any of its indirectly controls or is controlled by these entities, including their spouses, life partners, business partners or immediate family members may not enter or participate in the Competition and will be disqualified from receiving a prize.
- 3. This Competition will start on 21 July 2025 and end on 7 September 2025. The period from the Competition start to end date is referred to as the "Campaign Period". Any entries received outside the Campaign Period will not be considered.
- 4. <u>To enter the Competition, participants must</u>:
 - 4.1 Spend at least 30 ZMW (Thirty Kwacha) and purchase any of the 3 (three) qualifying products ("Products") that are marked as such in the same transaction during the Campaign Period at any Shoprite store ("Store") in Zambia; and
 - 4.2 Write their full names, mobile number and NRC number at the back of the till slip that reflects the purchase of the Products, and drop the till slip in the Competition entry box provided in the Store where the Products were purchased.
- 5. Participants may enter as many times as they wish, provided that each entry is associated with a separate purchase.
- There will be 30 (Thirty) winners in total, who will win a 2025 2.5L ISUZU single cab bakkie in a Pull Me Over Red colour ("the prize").
- 7. Participants understand and agree that they may win a prize, but there is no guarantee that they will win a prize.
- 8. The details of the prize, including but not limited to the colour, style etc. will be entirely at the Promoter's discretion the winner will not be entitled to choose the Prize or the specifications of the Prize.
- 9. The preliminary winner will be randomly drawn by the Promoter's representatives on 19 September 2025, or as soon as practicably possibly thereafter. The preliminary winner will be notified by telephone call or WhatsApp message, when he/she will be required to provide and verify his/her relevant details. The Promoter (or their agent) will try to contact the preliminary winner once a day for 2 (Two) consecutive working days after their name is drawn. If the preliminary winner cannot be contacted or the verification process fails during this period, the prize will be deemed forfeited and another preliminary winner will be drawn.
- 10. The Promoter may at its discretion announce the winner on its marketing platforms as soon as practicably possible after the winner was successfully verified.
- 11. By entering this Competition and as a condition to receive a prize, participants:
 - 11.1 Consent to the processing of their personal information by the Promoter, its affiliated companies and its service providers, insofar that it is necessary to give effect to the Competition, for example to view the entries, select and announce the winner publicly and hand over the prize. The winner will be given the opportunity to consent to further processing of their personal information;
 - 11.2 Where applicable, waive their moral rights and grant the Promoter and its affiliated companies exclusive, unlimited, perpetual and free of charge copyright and usage (in any territory where these entities trade), in all media forms of all footage and photographs taken of the verified winner when the prize is handed over to him/her. The Promoter will be entitled to use and edit the footage / photographs in any manner and in its sole discretion, for an indefinite period of time and in any territory where it trades. The winner will not at any point dispute or question such usage;
 - 11.3 Waive any right to demand royalties, usage fees or any other form of compensation or payment for the use of footage and photographs of the winner;
 - 11.4 Sign an acknowledgment of receipt form and provide all relevant information requested by the Promoter's representatives, including but not limited to the winner's full names, and where applicable their contact details, NRC number, driver's license and home address; and
 - 11.5 Consent that their names, photographs and footage is published by the Promoter on its website, social media pages and any other platform that the Promoter deems fit.
- 12. The prize will only be awarded after the winner verification is successfully completed by the Promoter.
- 13. The verified winner will be required to attend a handover ceremony at his/her own cost on 1 October 2025, where he/she will receive his/her prize. The winner must produce his/her original NRC and Zambian driver's license, when he/she personally collects the prize. The winner must register the vehicle and take ownership of the prize at his/her own cost.
- 14. The prize will be deemed forfeited in the Promoter's sole discretion, and awarded to another winner, if the verified winner fails to attend the handover ceremony on time.
- 15. Neither the Promoter, its affiliated companies, nor its agents or suppliers will be liable for the failure of any technical element relating to this Competition that may result in an entry not being successfully submitted, or for entries that are lost, damaged or delayed.
- 16. The winner will not be entitled to payment, credit or otherwise in the event that they do not receive or utilise the prize to the fullest extent possible. Any item or value unused will be deemed waived by the winners.
- 17. The Promoter in its sole discretion is entitled to disqualify any winner:
 - 17.1 Who has won a prize in a competition conducted by the Promoter or its affiliated companies during the last 3 months before the winners of this Competition is drawn;

- 17.2 Who does not have a Zambian driver's licence; or
- 17.3 Who at any time does not act in accordance with the spirit of the Competition, or if fraud or cheating is suspected, including without limitation, through the manipulation of code or falsifying of data.
- 18. No applications from agents, third parties, organised groups or applications automatically generated by computer will be accepted. No incomplete or corrupted entries will be accepted. Entries will only be accepted if they comply with all entry instructions.
- 19. The prize is not transferable and may not be deferred or exchanged for cash, credit or otherwise.
- 20. The Promoter is entitled to change or terminate the Competition and/or prizes immediately and without notice, if deemed necessary in its sole discretion. In the event of such change or termination, participants agree to waive any rights that they have in respect of this Competition and acknowledge that they will have no recourse against the Promoter, its suppliers or agents.
- 21. In the event that the prize is not available despite the Promoter's reasonable endeavours to procure the prize, the Promoter reserves the right to substitute it with a prize of similar value.
- 22. Neither the Promoter, its agents, service providers, suppliers, associated companies, nor any directors, officers or employees of such, shall be liable for any loss or damage, whether direct, indirect, consequential or otherwise arising from any cause whatsoever, which may be suffered by the participant.
- 23. The judges' decision as to the winner drawn is final and no correspondence will be entered into.
- 24. Participation in this Competition constitutes acceptance of, and an agreement to comply with these terms and conditions.
- 25. The winner may be requested to endorse, promote and advertise any of the goods and services of the Promoter and will not unreasonably withhold his/her consent.
- 26. Protecting participants' personal information is important to the Shoprite Group of companies. For more information, please refer to the data privacy statement on their www.shopriteholdings.co.za
- 27. This promotion is in no way sponsored, endorsed or administered by, or associated with any social media channel.

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