

Computicket 'Win a holiday of a lifetime' competition terms and conditions

1. The promoter is Computicket (Pty) Ltd ("the Promoter").
2. This promotional competition ("Competition") is open to all South African residents of 18 years and older, residing in South Africa, who are in possession of a valid identity document, passport or other documentary proof of South African residency. Any director, member, partner, employee, agent or consultant of the Promoter, the marketing service providers, suppliers, distributors or any person who directly or indirectly controls or is controlled by these entities, including their spouses, life partners, business partners or immediate family members may not enter or participate in the Competition and will be disqualified from receiving a prize.
3. This Competition will start on 21 September 2023 and end on 31 October 2023 (the period from the start to end date is referred to as the "Campaign Period"). Any entries received after the closing date will not be considered.
4. To enter the Competition, participants must:
 - 4.1 Like and follow the Computicket page ("the Page") on Facebook; and
 - 4.2 Take part in the weekly quizzes advertised on the Page during the Campaign Period by following the instructions provided on the Page.
5. There will be 11 winners in total. Ten winners will be randomly drawn as per the below, and the eleventh (grand prize) winner will be randomly drawn from all entries received at the end of the Campaign period:
 - 5.1 Week 1 (18-24 September 2023):
 - 1 person and their partner will win access to an event of their choice up to the value of R1000
 - 5.2 Week 2 (25 September 2023 – 1 October 2023):
 - 1 person will win double tickets to Standard Bank Joy of Jazz (to be held on 29 September 2023 in Gauteng) to the total value of R1,900.00; and
 - 1 person will win double tickets to the "Ugu Fashion, Wine & Music" experience (to be held on 16 December 2023 in KZN) to the total value of R800.00.
 - 5.3 Week 3 (2-8 October 2023):
 - 1 person will win a Mobicel Fame handset to the value of R1,096.00 as well as a 2GB K'nect Mobile voucher to the value of R350.00.
 - 5.4 Week 4 (9-15 October 2023):
 - 1 person will win double tickets to the "Red Bull Sound Clash" (to be held on 28 October 2023 in Gauteng) to the total value of R500.00; and
 - 1 person will win double tickets to "Sjava Live" (to be held on 9 December 2023 in Mbombela, Mpumalanga) to the total value of R600.00.
 - 5.5 Week 5 (16-22 October 2023):
 - 1 person will win double tickets to the "Mafikizolo Live Experience" show (to be held on 3 November 2023 in Gauteng) to the total value of R1,100.00; and
 - 1 person will win double tickets to the "Comedy Combo" show (to be held on 11 November 2023 in KZN) to the total value of R600.00.
 - 5.6 Week 6 (23-29 October 2023):
 - 1 person will win a Shoprite Money Market top-up voucher to the value of R1,000.00.
 - 5.7 30-31 October 2023:
 - 1 Grand Prize winner will be randomly drawn from all the entries received during the Campaign Period. The Grand Prize is a 7-night holiday to the Diamond Cliff Resort & Spa, Phuket, Thailand, for the winner and his/her 5 guests (a group of 6 people in total), including flights to Phuket from Johannesburg, certain airport transfers, accommodation worth R66,000.00, R30,000.00 in spending money, as well as limited travel insurance. Please note that all elements of the Grand Prize will be at the Promoter's sole discretion, including but not limited to the class of flight tickets, airline, travel times and dates, accommodation details travel insurance specifications. The winner and his/her guests must be available to travel to Thailand from 2-10 December 2023 and have a passport that is valid until at least July 2024. Flights to and from Phuket will depart from and arrive in Johannesburg. The winner will be responsible to pay for all other travel expenses.
6. Participants understand and agree that they may win a prize, but there is no guarantee that they will win a prize or any part of their prize.
7. The details of the prizes will be entirely at the Promoter's discretion – the winners will not be entitled to choose their prize. All elements of the prizes that are not specifically mentioned in these terms and conditions will be for the winners' own accounts.

8. Vouchers will only be valid until their specified date, after which they will expire. Winners will have no claim with regards to expired vouchers.
9. Winners will be notified via Facebook private message (DM), when they will be required to provide their contact details. The Promoter will then contact the winners telephonically in order to verify their details. The Promoter (or their agent) will try to contact each winner once a day for 5 (Five) consecutive working days after their name is drawn. If a winner cannot be contacted or a winner's relevant details cannot be confirmed during this period, the prize will be deemed forfeited and another winner will be drawn.
10. Winners must be available to utilize the prizes on the specified dates. Winners of the prizes awarded during weeks 1-6 will receive the prizes listed above only. All expenses incurred to use the prizes will be for the winners' own account, including but not limited to travel, accommodation and spending money.
11. Winners of the prizes awarded during weeks 1-6 will be announced on Facebook at the end of those weeks. The winner of the Grand Prize will be announced on Facebook on or as soon as possible after 4 November 2023.
12. A copy of these rules can be found on the following website www.termsconditions.co.za throughout the Campaign Period, or can be obtained by phoning 080 001 0709.
13. By entering this Competition and as a condition to receive a prize, participants:
 - 13.1 Consent to the processing of their personal information by Shoprite Checkers (Pty) Ltd ("Shoprite Checkers"), the Promoter and its service providers, insofar that it is necessary to give effect to the Competition, for example to view the entries, select and announce the winners publicly and deliver the prizes. Winners will be given the opportunity to consent to further processing of their personal information;
 - 13.2 Where applicable, waive their moral rights and grant Shoprite Checkers and the Promoter exclusive, unlimited, perpetual and free of charge copyright and usage (in any territory where these entities trade), in all media forms of all material, text and intellectual property created and/or published/posted by the participants in the submission of their competition entry. Shoprite Checkers and the Promoter will be entitled to use and edit the intellectual property in any manner and in its sole discretion, for an indefinite period of time and in any territory where it trades. Participants will not during or after the closing date of the Competition dispute or question such copyright and usage;
 - 13.3 Where applicable, waive any right to demand royalties, usage fees or any other form of compensation or payment for the use of intellectual property in the participant's entry;
 - 13.4 Sign an acknowledgment of receipt form, indemnity form and provide all relevant information requested by the Promoter's representatives, including but not limited to the winner's full names, and where applicable their ID numbers, contact details, delivery address and proof of banking details; and
 - 13.5 Consent that their names be announced publicly by the Promoter on any platform that they deem fit.
14. Any prize that is not delivered or collected within 2 (two) weeks of the prize draw, will be deemed forfeited in the Promoter's sole discretion.
15. The Promoter will not be liable for the failure of any technical element relating to this Competition that may result in an entry not being successfully submitted, or for vouchers or entries that are lost, damaged or delayed. Voucher codes will not be resent and no replacement voucher codes will be issued.
16. The winners will not be entitled to payment, credit or otherwise in the event that they do not receive or utilise the prize to the fullest extent possible. Any item or value unused will be deemed waived by the winners.
17. The Promoter in its sole discretion is entitled to disqualify any winner:
 - 17.1 Who has won a prize in a competition conducted by the Promoter or Shoprite Checkers during the last 3 months before the winners of this Competition is drawn; or
 - 17.2 Who at any time does not act in accordance with the spirit of the Competition, or if fraud or cheating is suspected, including without limitation, through the manipulation of code or falsifying of data.
18. No applications from agents, third parties, organised groups or applications automatically generated by computer will be accepted. No incomplete or corrupted entries will be accepted. Entries will only be accepted if they comply with all entry instructions.
19. Prizes are not transferable and may not be deferred or exchanged for cash, credit or otherwise.
20. The Promoter is entitled to change or terminate the Competition and/or prizes immediately and without notice, if deemed necessary in its sole discretion. In the event of such change or termination, participants agree to waive any rights that they have in respect of this Competition and acknowledge that they will have no recourse against the Promoter, their affiliates, sponsors, suppliers or agents.
21. In the event that the prize is not available despite the Promoter's reasonable endeavours to procure the prize, the Promoter reserves the right to substitute prizes of equal value.
22. Neither the Promoter, its agents, service providers, suppliers, associated companies, nor any directors, officers or employees of such, shall be liable for any loss or damage, whether direct, indirect, consequential or otherwise arising from any cause whatsoever, which may be suffered by the participant.
23. The judges' decision is final and no correspondence will be entered into.

24. Participation in this Competition constitutes acceptance of, and an agreement to comply with these terms and conditions.
25. The winners may be requested to endorse, promote and advertise any of the goods and services of the Promoter and will not unreasonably withhold their consent.
26. Protecting participants' personal information is important to Shoprite Checkers (Pty) Ltd. For more information, please refer to the data privacy statement on their [website](#).
27. This promotion is in no way sponsored, endorsed or administered by, or associated with any social media channel and the participants acknowledge that they are providing information to the Promoter and its agents only and not to any social media channel.

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