## **ILLOVO SYRUP CAMPAIGN TERMS & CONDITIONS**

- 1. The promoter is Illovo Sugar ("<u>the Promoter</u>").
- 2. The promotional competition is open to all South African residents residing in South Africa and are in possession of a valid identity document, passport or document of proof of South African residency. Any director, member, partner, employee, agent or consultant of the Promoter, the marketing service providers or any person who directly or indirectly controls or is controlled by these entities, including their spouses, life partners, business partners or immediate family members may not enter or participate in the Competition and will automatically be disqualified upon entry.
- 3. Any participant under the age of 18 years must be fully assisted by his/her guardian, who approves of and consents to the participant's participation in the competition and the participant's receipt/possession of the prize.
- 4. This promotional competition is open from 21 March 2025 and ends at 12am (midnight) on 31 July 2025. Any entries received after the closing date will not be considered.
- 5. To enter, participants will be required to:
  - 5.1 Purchase any bottle of Illovo Syrup product via the Sixty60 app or from any Checkers or Checkers Hyper branded store Nationwide; and
  - 5.2 Send the message 'Illovo' to the WhatsApp number 066 479 243 and follow the prompts.
- 6. Participants must keep their till slip or invoice as proof of purchase.
- 7. Participants may enter as many times as they wish provided that each entry is associated with a separate purchase and separate till slip or tax invoice
- 8. The prize is a chance to win a share of R500 000,00 (five hundred thousand rand) in shopping vouchers and one of 5 (five) R10 000,00 (ten thousand rand) cash prizes.
- 9. Any prize not taken up for any reason within 2 (two) months from the date of notification will be forfeited.
- 10. Voucher winners will be selected randomly once the WhatsApp prompt is followed.
- 11. The winners of the cash prize will be selected by means of a random draw which will take place weekly as follows:
  - 11.1 Week 1- 2 R10 000 (entries 21<sup>st</sup> March till 31st March);
  - 11.2 Week 3 -8 R10 000 (entries 1<sup>st</sup> April 25<sup>th</sup> till 30<sup>th</sup> April);
  - 11.3 Week 9- 12 R10 000 (entries 1<sup>st</sup> May till 31<sup>st</sup> of May);
  - 11.4 Week 13 16 R10 000 (entries 1<sup>st</sup> June till 30<sup>th</sup> of June); and
  - 11.5 Week 17 20 R10 000 (entries 1<sup>st</sup> July till 31<sup>st</sup> of July).
- 12. All winners will be required to provide their names, ID numbers, proof of banking details and contact details, and sign an acknowledgment of receipt of the prize.

- 13. Winners will be notified telephonically and will be required to verify their details. The Promoter (or their agent) will endeavor to contact the prize winner once every day for 5 (five) consecutive working days after their name is drawn. If the prize winner cannot be contacted during this period, the prize will be forfeited, and another winner will be selected in accordance with the rules.
- 14. The cash prize includes delivery, and winners will be required to provide the promoter with a valid day time delivery address to enable delivery.
- 15. A copy of these rules can be found on the following website <u>www.termsconditions.co.za</u> / <u>https://bit.ly/4c5Tj9b</u> throughout the period of the competition or can be obtained from the Consumer Call Centre on telephone number 011 421-7111.
- 16. The Promoter reserves the right to name winners publicly and any other place where the Promoter deems fit. By entering the competition, prize winners agree to the publication of their name by the Promoter.
- 17. Failure to claim the prize or a refusal or inability to comply with these requirements within 2 (Two) months will disqualify the winner and a new winner will be drawn in their place at the sole discretion of the Promoter.
- 18. Any personal data submitted by you will be used solely in accordance with current South African data protection legislation and the Promoter's privacy policy.
- 19. The Promoter shall not be responsible for any lost, damaged, delayed, incorrect or incomplete entries for any reason whatsoever.
- 20. The Promoter shall not be responsible for the failure of any technical element relating to this promotion that may result in an entry not being successfully submitted.
- 21. Responsibility is not accepted for entries or vouchers lost, damaged or delayed as a result of any network, computer or cell phone hardware or software failure of any kind. Voucher codes will not be resent.
- 22. The Promoter reserves the right to disqualify any claim if fraud or cheating is suspected, including without limitation, through the manipulation of code or otherwise frequently falsifying data.
- 23. No applications from agents, third parties, organised groups or applications automatically generated by computer will be accepted. No incomplete or corrupted entries will be accepted. Entries will only be accepted if they comply with all entry instructions.
- 24. **NOTE**: Any attempt to use multiple e-mail or Facebook accounts or other tactics to enter or vote more than the stated limit may result in disqualification and all associated entries and/or votes will be void. Entries or votes generated by script, macro, bot, commercial contest subscription, incentives or other means not sponsored by the Promoter, vote-swapping sites, voting software, entering service sites or any other automated means and entries or votes by any means that subvert the entry/voting process or do not conform to the terms or spirit of these competition rules, will void the entry/votes and may disqualify the entrant.
- 25. The vouchers are not exchangeable for cash and are not transferable.

- 26. The Promoter reserves the right to use the images taken of the winners for publicity purposes in any manner they deem fit, without remuneration being made payable to the winners. However, a winner has the right to object to these images being used by written notification to the Promoter at 9 London st Apex Benoni. P. O Box 1939 Benoni 1500. Att: Legal Department.
- 27. The Promoter shall have the right to change or terminate the promotional competition immediately and without notice, if deemed necessary in its opinion and if circumstances arise outside of their control. In the event of such change or termination, all participants agree to waive any rights that they have in respect of this promotional competition and acknowledge that they will have no recourse against the Promoter or its agents.
- 28. In the event that the prize is not available despite the Promoter's reasonable endeavours to procure the prize, the Promoter reserves the right to substitute prizes of equal value.
- 29. Neither the Promoter, its agents, its associated companies, nor any directors, officers or employees of such, shall be liable for any loss or damage, whether direct, indirect, consequential or otherwise arising from any cause whatsoever, which may be suffered by the participant.
- 30. The judges' decision is final, and no correspondence will be entered into.
- 31. Participation in the promotional competition constitutes acceptance of the promotional competition rules and participants agree to abide by the rules.
- 32. Your privacy is important to us, for more information on how we process and secure your personal information; please see our <u>data privacy statement</u>.
- 33. All information on the website, digital channels, tax invoice and till slip is provided by Shoprite Checkers (Pty) Ltd or is licensed from various license holders. You may only use this information to assist you in learning more about any particular product or service. You may not store, reuse or utilise this information for any commercial purpose.
- 34. You may not use any form of automated search or download technology to access this site without our prior written consent.
- 35. By accepting the terms and conditions as set out herein, you confirm that you are aware of the information that is being collected by us and that this information will be solely processed for the purposes of this promotion.
- 36. Your privacy is important to us, for more information on how we process and secure your personal information; please see our <u>data privacy statement</u>.