

Terms and Conditions for 60 Minute and Hyper Delivery Proof of Concept (POC)

Effective Date: 17 March 2025

These Terms and Conditions ("T&Cs") govern the Proof of Concept (POC) for the 60-minute delivery service and Hyper delivery service (collectively the "Service"). The 60-minute delivery service is available through Sixty60 which includes deliveries from Medirite Plus, Little Me and Checkers Outdoor stores to certain locations. The Hyper delivery service is available through Petshop Science stores to certain customer locations.

By using the Service, customers agree to accept, comply with and be bound by these T&Cs.

1. Overview of the Service

- 1.1. Sixty60 is conducting a POC to offer 60-minute delivery for selected items from Medirite Plus and Checkers Outdoor stores to customers located within the Willowbridge serviced area.
- 1.2. Sixty60 is conducting a POC to offer 60-minute delivery for selected items from Little Me and Checkers Outdoor stores to customers located within the Drakenstein serviced area.
- 1.3. Sixty60 is conducting a POC to offer same day delivery within a 60-minute timeframe ("Hyper delivery") for selected items from Petshop Science stores to customers located within the Parklands serviced area.
- 1.4. This Service is available from the participating stores:
 - 1.4.1. Checkers Little Me Drakenstein Sentrum;
 - 1.4.2. Checkers Outdoor Drakenstein Sentrum;
 - 1.4.3. Medirite Plus Willowbridge;
 - 1.4.4. Checkers Outdoor Willowbridge; and
 - 1.4.5. Petshop Science Sandown Crossing.
- 1.5. The commencement dates for each store are as follows:
 - 1.5.1. Checkers Little Me Drakenstein Sentrum: 17 March 2025;
 - 1.5.2. Checkers Outdoor Drakenstein Sentrum: 24 March 2025;
 - 1.5.3. Medirite Plus Willowbridge: 31 March 2025;
 - 1.5.4. Checkers Outdoor Willowbridge: 4 April 2025; and
 - 1.5.5. Petshop Science Sandown Crossing: 23 April 2025.
- 1.6. The POC is time-limited and subject to modification or cancellation at any time without notice.

2. Service Area

- 2.1. The 60-minute delivery service is limited to customers located within the Willowbridge and Drakenstein serviced areas.
- 2.2. The Hyper delivery service is limited to customers located within the Parklands serviced area.
- 2.3. Deliveries outside of the above serviced areas are not eligible for this Service.

3. Eligible Items

- 3.1. Only specific items available in Medirite Plus, Little Me, Checkers Outdoor, and Petshop Science stores are eligible for delivery through Sixty60 under this POC.
- 3.2. Certain items will be excluded from the Service and as such will not be visible on the Sixty60 app or website.
- 3.3. Sixty60 reserves the right to determine which items are eligible for 60-minute delivery and the Hyper delivery service.

4. Delivery Time

- 4.1. The 60-minute delivery service aims to deliver eligible items to the customer within 60 minutes from the order confirmation time.
- 4.2. The Hyper delivery service aims to deliver eligible items to the customer within a 60-minute timeframe on the same day as the order confirmation date.
- 4.3. Sixty60 makes no guarantees regarding exact delivery times and may experience delays due to unforeseen circumstances and weather conditions.

5. Restrictions

- 5.1. The POC at Little Me, Outdoor and Medirite Plus is limited to small and medium-sized items only. Large or bulky items, such as tents, prams, or camping chairs, are excluded from the Service.
- 5.2. Dispensary items, including any prescription or over-the-counter medicines, are not available for 60-minute delivery.
- 5.3. The POC at Petshop Science is limited to small medium-sized and certain large items. Royal Canin & Hills branded items are excluded.
- 5.4. Sixty60 will not be responsible for the unavailability of certain products or delays in delivery caused by stock shortages, order fulfilment issues, or circumstances beyond its control.
- 5.5. Items that are out of stock will be marked accordingly on the Sixty60 app or website.

6. Order Process

- 6.1. To use the Service, customers must select eligible items from Medirite Plus, Little Me, Checkers Outdoor, and Petshop Science stores via the Sixty60 app or website.
- 6.2. Only items that are part of the POC and eligible for the Service will be processed.
- 6.3. Customers will be notified via the Sixty60 app or website whether their order qualifies for the Service.

7. Customer Eligibility

- 7.1. The Service is available to customers within the specified Service Areas only and corresponding stores.
- 7.2. Customers must ensure they provide accurate delivery address information to qualify for the Service.

8. Delivery Limitations

- 8.1. Sixty60 reserves the right to limit the total number of orders eligible for the Service within the POC period.
- 8.2. This Service is subject to availability and may be adjusted based on operational capacity or customer demand.

9. Liability

- 9.1. Sixty60 is not responsible for any damage, loss, or injury arising from the use of the Service, including delays in delivery or the unavailability of certain items.
- 9.2. The customer acknowledges and agrees that they use the Service at their own risk and that Sixty60 will not be held liable for any claims, losses, or damages.

10. Termination or Modification

- 10.1. Sixty60 reserves the right to terminate, suspend, or modify this POC at any time, with or without notice, for any reason, including operational or technical difficulties.
- 10.2. Customers will be notified of any significant changes or termination of the Service.

11. Miscellaneous

- 11.1. These T&Cs are governed by the laws of the Republic of South Africa, and any disputes will be subject to the exclusive jurisdiction of the Western Cape High Court of South Africa.
- 11.2. These T&Cs may be updated or modified at Sixty60's discretion, and the latest version will be made available through the platform.

By using the Service, customers acknowledge and accept these Terms and Conditions together with the Sixty60 Terms and Conditions <https://beta.sixty60.co.za/terms-and-conditions> and Privacy Policy <https://www.shopriteholdings.co.za/content/dam/shp/docs/shp-data-privacy.pdf>

For any questions or further information, please contact our support team at 0800 00 6060. Our Help Centre is available daily between 8am-8pm.